

# Annual Report

WaterAid Canada  
2018/2019



One year closer to  
changing normal.



WaterAid

# About WaterAid

WaterAid is an international not-for-profit organization, determined to make clean water, decent toilets and good hygiene normal for everyone, everywhere within a generation.

Learn more about WaterAid at:  
[www.wateraid.org/ca/](http://www.wateraid.org/ca/)



## Our mission

WaterAid's mission is to transform the lives of the poorest and most marginalised people by improving access to safe water, sanitation and hygiene.

## Our values

Everything we do is shaped by six values:

- Accountability
- Collaboration
- Courage
- Innovation
- Integrity
- Respect

## Our vision

WaterAid's vision is a world where everyone, everywhere has safe water, sanitation and hygiene.

Top photo: A new born baby boy, in the labour ward at Kiomboi Hospital, Tanzania. WaterAid/ Anna Kari

Cover photo: Ifaliana, 11 (first from right), enjoying clean water with her friends at the new tap stand in, Belavabary commune, Madagascar. WaterAid/ Ernest Randriarimalala



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Ifaliana, 11, at the new tap stand in,  
Belavabary commune, Madagascar.  
WaterAid/ Ernest Randriarimalala

# From the Chair and Chief Executive



Dear friends,

It's been another exciting year for WaterAid Canada. We set significant goals for the organization in 2018-19 and exceeded expectations, all while remaining steadfast in our commitment to our core mission, which is to transform the lives of the poorest and most marginalized people by improving access to safe water, sanitation, and hygiene (WASH).

We have helped create real change in the lives of millions of people, as you'll be able to read later in the report. Through our work in Ghana, Madagascar, Malawi, Mali, and Tanzania, as well as other countries, we have witnessed transformational change in communities all over. Water, sanitation and hygiene touch every aspect of our daily lives, which is why WaterAid embraces an integrated approach that includes health, nutrition, education, economic empowerment, and environmental considerations. And to ensure programs and initiatives are effective and sustainable, we work in partnership with local communities, experts, civil society, funders, the private sector, and governments. And through such partnerships, we are also able to increase our reach and influence, which in turn increases our impact.

However, much remains to be done to reach everyone, everywhere. Global consumption patterns and the pressures of climate change are increasingly compromising the availability and quality of water, as well as affecting the provision of decent sanitation. At the current rate of progress, universal access to clean, safely managed water will not be achieved by 2030, the international target set as part of the Sustainable Development Goals. Which is why we must together redouble our efforts.

We wouldn't be able to achieve so much without our team of committed and passionate colleagues in Canada and across the world. We are also very grateful to our board of engaged directors, whose diligent stewardship fosters our ongoing quest for organizational excellence and impact. In particular, we would like to thank our prior Chair, David McInnes, who stepped down in June 2018 after many years of dedicated volunteer service. Finally, our deep appreciation goes out to our donors and supporters, whose generosity and steadfast commitment to our mission is the key to transforming lives around the world. Thank you.

A handwritten signature in black ink, appearing to read 'Annette Nicholson'.

Annette Nicholson, Chair of the Board

A handwritten signature in black ink, appearing to read 'Nicole Hurtubise'.

Nicole Hurtubise, Chief Executive Officer



# Influencing for Impact

Our four strategic aims reflect the way WaterAid believes it can best influence change in the world.



To have the greatest impact, we share the same global strategy with six other national members of the WaterAid federation. Together our goal is to advocate for the Sustainable Development Goals, especially Goal 6 – ensure availability of water, sanitation and hygiene for all by 2030. Only by tackling these three essentials in ways that last can people change their lives for good. WaterAid works at every level – with government, businesses and communities to ensure sustainable development. To make lasting change happen for everyone, everywhere, we put women and girls at the forefront of our work, recognizing gender inequalities and helping to transform them through:

- **Community** support to women's groups, helping to connect them with governments to raise voices at the highest level.
- **Evidence** to inform governments how women and girls are disadvantaged when denied access to clean water, decent toilets and good hygiene.
- **Inclusive services** through local partners sharing their expertise to benefit women and girls in the community.
- **Influence** decision-makers in national governments and global coalitions to put in place policies and plans that address gender inequality and deliver women's rights.
- **Training, information and funding** needed for citizens to campaign for WASH rights and demand action.

# 1

## Equality

We will tackle and challenge the inequalities that prevent the poorest and most marginalized people from realizing their right to safe water, sanitation and hygiene.

# 2

## Sustainable services

We will support governments and service providers to strengthen the systems and capabilities required to deliver sustainable water, sanitation and hygiene services.

# 3

## Integration

We will work with others to develop plans and activities that accelerate change by integrating water, sanitation and hygiene into sustainable development.

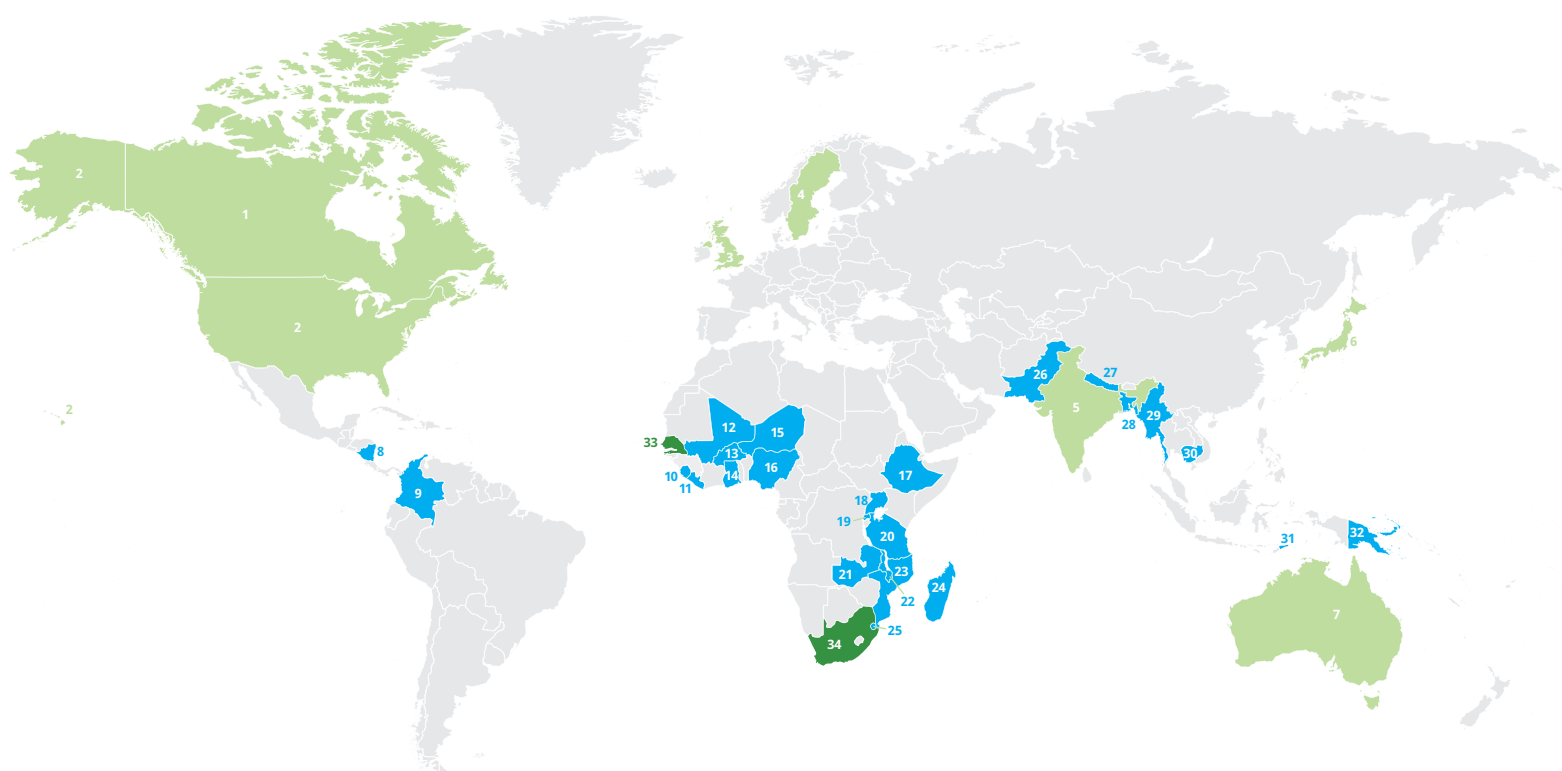
# 4

## Hygiene

We will positively influence hygiene behaviour to maximize the benefits of access to safe water and sanitation.

# Where we work

WaterAid country programs as of July 2019



## Country programmes

8 Nicaragua	18 Uganda	27 Nepal
9 Colombia	19 Rwanda	28 Bangladesh
10 Sierra Leone	20 Tanzania	29 Myanmar
11 Liberia	21 Zambia	30 Cambodia
12 Mali	22 Malawi	31 Timor-Leste
13 Burkina Faso	23 Mozambique	32 Papa New Guinea
14 Ghana	24 Madagascar	
15 Niger	25 Kingdom of eSwatini	
16 Nigeria	26 Pakistan	
17 Ethiopia		

## Regional offices

33 Senegal
34 South Africa

## Federation members

1 Canada	5 India
2 United States	6 Japan
3 United Kingdom	7 Australia
4 Sweden	

WaterAid has offices in over 30 countries, changing millions of lives every year with clean water, decent toilets and good hygiene. In 2018/19 WaterAid Canada oversaw the implementation of programs in Mali, Malawi, Tanzania, Ghana and Madagascar.



## Globally, between 1 April 2018 - 31 March 2019, WaterAid reached:

**385,000 household members with clean water and 433,000 with decent toilets.**



**1,503,000 household members with good hygiene.**



**695,000 school students with good hygiene.**

**1,080,000 people gained access to decent toilets through healthcare centres.**

**991,000 people gained access to good hygiene through healthcare centres.**



**1,238,000 people gained access to clean water through healthcare centres.**

**206,000 school students with clean water and 182,000 with decent toilets.**



\* Numbers for households and schools = people who use these services every day. Numbers for healthcare facilities = the population each facility exists to serve, adjusted to reflect the scale of alternative / private provision.

\*\* People reached either through facilities or sustained promotion. Hygiene promotion numbers are estimates of people reached with hygiene promotion messages at least three times in a year through local marketing campaigns in communities, in schools and via local health services.

# Malawi: WASH for Healthy Learning



This year we began our three year program to improve the education, health, and nutrition outcomes for children, particularly girls, in the peri-urban areas of Lilongwe, Malawi. The project is being implemented in four schools and will reach 21,724 school children, teachers and caregivers.

This program will:

- **Increase the use of safe, inclusive and gender-sensitive water, sanitation and hygiene facilities by girls and boys in targeted schools**, to ensure students can focus on learning.
- **Lead to improved adoption of hygiene practices by girls and boys, teachers and caregivers** by using Social Behaviour Change campaigns to strengthen the knowledge and awareness of inclusive, gender-sensitive hygiene behaviours with a particular focus on nutrition behaviours and menstrual hygiene management (MHM).
- **Create an empowering learning environment for girls** by enabling the creation of WASH clubs where girls will have the chance to learn about their rights (e.g. the rights to safety, to an equal and quality education), to meet and discuss any issues they may have, and to engage with school decision makers to address their concerns.
- **Improve the coordination abilities across WASH, MHM and nutrition sectors** by engaging with stakeholders and partners in the WASH sector and beyond. In doing so, we will advocate for inclusive, sustainable, gender-sensitive WASH services in schools.

**Total program cost:** \$750,000 over 3 years

**Location of projects:** Lilongwe, Malawi

**Local partners:** Circle for Integrated Community Development (CICOD)

# Madagascar: Everyone, Everywhere

In the third year of our program in Madagascar, we continued to work with the support of Collega + Aveda Canada towards the goal of providing sustainable access to clean water, decent toilets, and improved hygiene to the people of Sabotsy Anjiro and Belavabary municipalities. These interventions aim to reach 19,000 women, men and children through communities, schools and healthcare facilities.

To date we have:

- **Constructed 24 Gravity Flow Water Supply Systems and 2 wells with pumps to supply 238 water points and 22 handwashing facilities with clean water.** Through this work 95% in Belavabary and 87% in Sabotsy Anjiro – a total of 17,212 people - now have access to clean water.

Work is currently underway to extend the existing clean water infrastructure systems and to implement a new Gravity Flow Water Supply System in the municipality of Mangabe. Completion of this construction will ensure that the initial planned target of 19,000 drinking water beneficiaries is reached by year-end.



**Total program cost:** \$1.1 million

**Location of projects:** Sabotsy Anjiro, Belavabary and Ambohidronono municipalities

**Local partners:** FIKRIFAMA, Manorintsoa, SAF FJKM



- **Constructed a total of 19 latrine blocks, 15 in schools and 4 in health centres, providing 3,300 people with access to clean water, sanitation and hygiene services in these settings.** At the community level, increased awareness of the need for improved sanitation led to the self-construction of 1,659 latrines by families. As a result, 12,874 individuals now have access to hygienic family latrines.
- **Provided capacity building support and training** to 24 local water associations and 49 local technicians for the maintenance of clean water systems. Moreover, we **established 15 School WASH Committees and 4 WASH Health Training Committees** to maintain behavioural changes in schools and health centres. These capacity building activities will help ensure sustainability of the program for years to come. The project also supported the establishment of a spare parts outlet in each municipality's main town, and the establishment of Integrated Water Resources Management Committees, in order to sustainably manage and preserve the environment and water resources.
- Engaged in hygiene promotion activities in collaboration with community agents; 84 community agents were trained in integrated WASH, health and nutrition techniques for hygiene behaviour change.

### Community involvement has always been at the forefront of our projects.

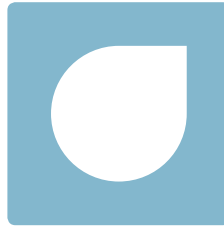
Communities have played a key role in the mobilization of resources, implementation oversight, problem-solving, infrastructure work, collection of community feedback and the celebration of events (e.g. World Water Day, World Toilet Day). Further they carry out certain tasks such as the collection of water usage fees, monitoring of the project's intervention sites, and, delegation of the management of water points to the Water Users Associations.

This year our program aims to improve the quality of life of marginalized communities in the municipality of Ambohidronono. By March 2020, approximately 900 people in Ambodiranonambilona village, Ambohidronono will have access to safe drinking water and 450 will have access to toilets. Moreover, this program will encourage the adoption of good hygiene behaviours by community members through a pilot community-led total sanitation scheme and by using hygiene promotion activities. In addition, local authorities, civil society actors and other WASH stakeholders will be strengthened with the necessary knowledge that will enable them to undertake actions for effective development of sustainable WASH services.



WaterAid / Ernest Randriamalala

Girls from Fihaonana commune washing their hands and face after playing outside, Madagascar.



# Mali: Healthy Communities

In year three of our four year program in Mali, we continued to work in partnership with the One Drop Foundation to build WASH infrastructure, promote hygiene behaviour change and support WASH-related businesses, which have impacted 60,000 people in 9 rural communities in the districts of Kati and Bla in Southwestern Mali.

In year 3 we:

- **Completed construction on the last of the water infrastructure** which reaches an additional 7,296 women, children and men who previously only had access to traditional, contaminated wells.
  - When this four-year program began, we projected that we would reach 35,000 people with access to clean water. This goal was based on the number of people estimated to be living in the two focus regions. When it was confirmed that fewer people lived in the communities than anticipated, our goal was adjusted to 28,541 people. In total **we have now reached 97% of that target, 27,673 people!**
- **Mobilized communities to build their own toilets at home and successfully certified another 15 villages as open-defecation free.**
- **Reached 67,629 people with positive hygiene messages.**
- **Empowered women and youth through a micro-credit finance and income generating cooperative program.** To date, 13 cooperatives have been created, including two this year, focused on developing products such as soap. **Training for the cooperatives focuses on governance, financial management and technical training** (i.e. how to monitor and manage the water supply necessary for the cooperative to be productive). The benefits of being part of the cooperative have had a community wide ripple effect; the money earned allows cooperative members to gain financial independence, pay their children's school fees and put the money back into the local economy.

**Total program cost: \$5 million**

**Location of projects:** Districts of Kati and Bla

**Local partners:** Association Malienne pour la Sauvegarde du Bien Etre Familial (AMASBIF), Convergence d'Actions pour la Réduction de la Pauvreté (CARP), Association Pour la Promotion de la Femme et de l'Enfant (APROFEM), Association Libre pour la Promotion de l'Habitat et du Logement (ALPHALOG), Coalition pour l'Accès à l'Eau Potable l'Hygiène et l'Assainissement (CAEPHA), Services de Développement Intégré (SDI), Centre culturel Kôrè (CCK)

- **Completed construction of all toilets in health care centres and schools reaching 10,016 students, patients, and staff.** This increased access to toilets at school is allowing more girls to manage their menstruation with safety and dignity, ensuring girls can stay in school and achieve the same educational advantages as boys.

Our unique approach to behaviour change sets the *Mali: Healthy Communities* program apart from the rest. Using social arts – thematic performances, radio broadcasts or mural painting – we are spreading hygiene messages and creating a deep engagement with hygiene management and behaviour change. This year we:

- Trained 24 students, six youth leaders, six teachers, and members of school health clubs through four artistic and educational workshops on the promotion of WASH issues. Through health clubs, students are better able to promote good practices with their peers. Through training, teachers are able to incorporate water, sanitation and hygiene into their daily lessons.
- Reached 47,316 spectators with our thematic shows about handwashing with soap and the use and maintenance of latrines—30,001 were children!

As we begin the final year of the *Mali: Healthy Communities* project we are thrilled to say we are ahead of schedule and will achieve all of our planned targets within 9 months, instead of 12.

In year four we will focus on ensuring the sustainability of our work. We will continue to build relationships with communities which have been certified as open-defecation free through house visits, and promoting and supporting community monitoring and self-assessments. Moreover, we aim to strengthen the capacity of management committees that have been set up in order to improve project governance and accountability. Finally, we will ensure the two new women's cooperatives are fully trained and set up for success.





Farouk (second from the left), a sixth-grade student and a proud member of his school health club explains what hygiene and the health club mean to him:

“For me, hygiene is the fight against dirtiness. It’s to ensure cleanliness. For example, washing your hands with soap helps eliminate dirtiness and microbes. Our club, with the support of the teachers, we ensure cleanliness in the school. We call out and raise awareness of the other students. We organize cleaning and maintenance of the places. It’s done in turn by the different classes. We use buckets, brushes, detergent, water and brooms.”



# Ghana: Water, Sanitation and Hygiene for Public Health (WASH4PH)



**In the final year of our four year WASH4PH program, we continue to improve the health of women, men and children by enhancing WASH service delivery, practices and by implementing a more integrated approach to public health. This program aims to reach 15 schools, 8 healthcare facilities and 23 communities in the Upper East Region of Ghana and is funded by the Government of Canada through Global Affairs Canada.**

To date, 90% of households from the targeted communities have access to improved water and sanitation and 100% of targeted health facilities and schools have access to improved water supply and gender-appropriate sanitation facilities through our WASH4PH interventions.

This year we:

- **Implemented skill development workshops for female and male students on MHM and the making of washable sanitary pads.**
- **Formed and trained 20 Water and Sanitation Management Teams**, each with an average of 35% female representation. To date, 30 teams have been trained under the WASH4PH project.
- **Collaborated with Ghana Health Service to train 204 healthcare workers on the delivery of quality health care integrated with WASH considerations.**
- **Engaged in hygiene behaviour change promotion activities targeting healthcare workers** with training in infant and child nutrition. These activities will help improve maternal, infant and child health and nutrition.
- **Engaged in advocacy and policy influencing on WASH in health care facilities at the district and national levels.** These advocacy successes at the community level will be built on in the final year and in future project scale up and design.

- **Developed and fostered strong and growing partnerships with 15 women's groups.** This has become a central mobilizing mechanism for demanding the provision of quality WASH services, for citizen's accountability, and for challenging cultural norms and practices that serve as barriers to the empowerment of women and girls.

## Setbacks & future directions:

Realizing district-wide open-defecation free status has been a WASH4PH target. Households have made it a strong community priority to construct latrines with hand washing facilities in efforts of ending open defecation and ensuring clean and healthy communities.

At the beginning of this fiscal year, five communities achieved community-wide household latrine coverage. Unfortunately, heavy rainfalls resulted in the collapse of 276 newly constructed latrines. As such, there are currently no that have been declared open-defecation free. Efforts are underway to get more robust and climate resilient toilets in all intervention communities and six communities are in the process of achieving open-defecation free status. In our final year we will continue to work closely with communities to achieve district-wide open-defecation free status.

**Total program cost:** \$7.9 million

**Location of projects:** Bongo & Kassena-Nankana West Districts, Upper East Region

**Local partners:** The Center for Indigenous Knowledge and Organizational Development, Widows and Orphans Movement, Right to Play Ghana, Community Water and Sanitation Agency, Ghana Health Service, Ghana Education Service, Navrongo Health Research center.





Kayoro Junior High School used to rely on a borehole over a mile away. Now, rainwater harvesting tanks provide the school with clean water for handwashing.

“We have learned a lot of things about menstrual hygiene. I learned that if we have our period, we don’t have to be scared and we can still do everything like play games. Some boys understand about periods, but others don’t. We need to educate the boys. I teach the younger children in my community about periods. I will tell them that they may feel pain and teach them how they can manage their period. And I tell them that periods are normal. The kids always listen and thank me. We were encouraged to pass on the lessons we have learned about periods.”

Olivia (L), aged 17 and Mary (R), aged 20 sit in class at Kayoro Junior High School, Ghana.

# Tanzania: Deliver Life Program



**In year three of our four year *Tanzania: Deliver Life* program, we continued to improve the water, sanitation and hygiene conditions at obstetric and neonatal healthcare facilities, as well as schools and communities in the Geita and Nyang'hwale districts. These interventions aim to reach over 660,000 people, specifically newborns, children and mothers. The program is part of the Canada – Africa Initiative to Address Maternal, Newborn and Child Mortality in Sub-Saharan Africa, a partnership among four Canadian organizations, jointly funded by the Government of Canada.**

This year we:

- **Successfully connected 8 of the 12 health centres to a water source, serving a total of 444,135 women, children and men.** Now that clean water is flowing and toilets are flushing, health workers are able to sterilize instruments, prepare medications, wash hands and launder sheets, and mother and baby are kept clean and healthy. Clean water has enabled good hygiene practices in healthcare facilities, and has significantly improved health workers morale and motivation at work due to better infection prevention and control.
- **Reached 1,583,757 people with hygiene education messages over the radio.**
- **Trained a total of 625 community workers – health workers, traditional birth attendants and health facility staff on providing hygienic and safe reproductive, maternal, newborn and child health (RMNCH) services.** The training equips them with the necessary information to understand critical points of infection, proper disposal of biomedical waste, and how to create a structure of monitoring and management of the water and sanitation infrastructure.
  - The community workers were also involved in performing outreach and training new community health workers. This training has exponentially expanded our reach; **the community health workers have trained 556 community change agents on best practices in WASH.** This includes the importance of handwashing and latrine use, as well as teaching people about WASH-related diseases and the safe water chain.

We are pleased to share that the overall success of the program has been noticed by the Tanzanian Ministry of Health and WaterAid is being consulted as technical support for the expansion the Tanzania: Deliver Life model in other regions of the country! As part of an effort to mainstream the standard operating practices related to water, sanitation and RMNCH, the Tanzanian government has decided to develop toolkits to facilitate the implementation and consistency of these services nationwide.

With sustainability at the forefront of our planning, the fourth and final year of the program will focus on the handover process. We will finalize construction of the four remaining health centres and ensure the facilities are complete with running water and flushing toilets. Once the infrastructure is in place, we will focus on capacity building with significant efforts on training clinic staff, local government, community-based health workers and community leaders. This will help ensure sustainability of the program, and will include activities like proper monitoring, planning and budgeting.

**Total program cost:** Total with match: \$4.5 million

**Location of projects:** Geita and Nyang'hwale districts, Tanzania.

**Canadian partners:** Amref Health Africa in Canada (Amref Canada), Christian Children's Fund of Canada (CCFC), The Hospital for Sick Children Centre for Global Child Health (SickKids).

**Local Partners:** Water and Environmental Development Company Ltd., Ministry of Health, Community Development, Gender, Elderly and Children, Ministry of Water and Irrigation, Ministry of Education, Science and Technology, Geita Regional Government, Geita and Nyang'hwale District Governments.





“Before the WaterAid supported project of improving WASH in the hospital, expectant mothers had to bring two buckets (40 litres) of water for use during the delivery process. Today we just turn on the taps, and no one brings water for use during delivery.”

Nurse Hezron, 35, at Kharumwa Health Centre holding a baby delivered minutes earlier.

WaterAid/James Kyimba



# Our Supporters

With gratitude, WaterAid Canada acknowledges the contributions of our generous supporters between April 1, 2018 and March 31, 2019.



WaterAid Canada appreciates the continued support of the Government of Canada through Global Affairs Canada.

## Foundations

Abundance Canada  
Agg Family Foundation  
Bruce White and Karen McDonald Fund  
Chimp Foundation  
Chyzowski Charitable Foundation  
Donner Canadian Foundation  
Fitzhenry Family Foundation  
Giftfunds Canada  
GiftPact Foundation  
Harrison-Cooper Foundation  
Howick Foundation  
Jewish Foundation – Federation of Greater Toronto  
Mukesh & Kalpana Mistry Family Fund  
N.A. Taylor Foundation  
One Drop Foundation  
Oxy T Foundation  
Private Giving Foundation  
Raymond James Canada Foundation  
Strategic Charitable Giving Foundation  
The Bill and Melinda Gates Foundation  
The Canadian Medical Foundation  
The Community Foundation of Ottawa  
The Gandy Charitable Foundation  
The Laura L. Tiberti Charitable Foundation  
The Paul and Sue Bush Charitable Gifts Foundation  
Trinity Jubilee Foundation  
Vancity Community Foundation  
Victoria Foundation  
Winkster Foundation

## Corporations

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Sigma Promotions  
Sip The World  
Storm Hair Group  
Tree World Plant Care Products Inc.  
Via Rail Canada  
Whirl Inc.  
Whitehorse Liquidity Partners  
Wotan Trust  
Zahra Spa

## Community Fundraisers

Bethlehem Catholic High School  
Canadian Institute of Plumbing and Heating – BC Region  
Irma Coulson Public School  
Pat's 95th Birthday Party  
Queen's University  
Saskatchewan Water and Wastewater Association  
Serpentine Heights Elementary School  
Tom Perlmutter & Jackie Silverberg  
University of Toronto  
We Are Here Productions  
Western University

## Top Fundraisers for Aveda Earth Month 2017

Ray Civello  
Rami Hussein  
Barry Kruisselbrink  
Darlene Paguandas  
Dayna Saba

Every year our supporters find new and creative ways to raise money and awareness for our mission. We couldn't do our work without their support.



### Tom and Jackie's Bicycle Tour D'Afrique

Tom Perlmutter & Jackie Silverberg are not only enthusiastic cyclists, they are also keenly aware of the need for universal access to clean water and sanitation facilities. In early 2019 they united their passions and set off on an epic cycling journey across Africa to raise money for WaterAid Canada. Tom cycled from Cairo, Egypt to Cape Town, South Africa and Jackie from Cairo, Egypt to Khartoum, Sudan. Through the deserts of Sudan, to the mountain highlands of Ethiopia and the Tanzanian Rift Valley, they pedaled their way to raising an incredible \$8,713 for WaterAid.

Top left: Tom poses proudly at the completion of his trek from Cairo to Cape Town.

Top right: Jackie stops for a photo in Cairo as she sets off on her trek.



### We Are Here Productions – UrineTown The Musical: In Concert

We Are Here Productions is a Toronto-based not-for-profit theatre company that aims to turn art into tangible aid for those in need around the world. This year, they used their creativity, talents and time to help provide clean water, decent toilets and good hygiene to communities around the world with their performance of UrineTown The Musical: In Concert. Their 3-night run raised an incredible \$4000 for WaterAid.

### Pat's 95th birthday party

Pat is a force. At age ninety-five, if she hears about an injustice, she wrestles with it and comes up with a solution.

When she learned about the need for clean water and sanitation in Tanzania, she wanted to help. So, to celebrate her 95th birthday, Pat invited friends and family to come 'Wish her Well' and donate to WaterAid. She explained she didn't need cards or presents; she wanted to raise awareness and money for women and girls in Africa whom she saw as the traditional water carriers.

Together they raised more than \$21,000! Pat's hope is that the money raised will help build a well in Tanzania to enable young girls go to school instead of being burdened by the daily task of carrying water.

Bottom right: Pat and one of her birthday party guests.

# Our Leadership

## Senior Leadership Team

### Nicole Hurtubise

Chief Executive Officer

### Judy Erskine

Director, Finance and Administration

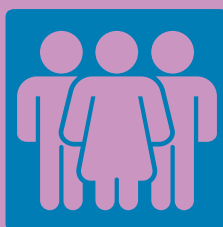
### Brian MacDonald

Director, International Programs and Policy

## WaterAid International

WaterAid International was formally established in 2010 as part of WaterAid's development into a global organization. In 2013, WaterAid Canada officially became a member of WaterAid International, which provides us with a global governance structure. Through WaterAid International, member countries coordinate activities and make decisions collectively, which is an integral part of achieving our ambitious global strategy. We bring together our different experiences and expertise to build strong connections and work together to stay focused on our vision of a world where everyone has access to clean water and sanitation.

WaterAid's country members, Australia, Canada, India, Sweden, the United Kingdom, Japan and the United States coordinate and fund operations across Africa, Asia, Central America and the Pacific.



**WaterAid Canada's Board of Directors consists of members who volunteer their time to oversee our strategic direction, financial management; maintain strong links with the federation of WaterAid International and provide leadership and guidance in advancing our mission.**

### Annette Nicholson, Chair of the Board

International Development Research Centre, Ret.

### Simon Carter

International Development Research Centre, Ret.

### Louise de Grandpré

Co-Founder, Fairpointe Investments

### Poya Kherghelpoush

Director, Movement Transformation,  
United Way Canada

### Martin Munro

Vice-President, Strategy and Business Development.  
DRS Technologies Canada Ltd.

### Susan Murray

Vice-President Public Relations, Forest Products  
Association of Canada. Ret.

### Anick Ouellette

ADM, Corporate Services and Chief Financial Officer  
Library and Archives Canada /  
Government of Canada

### Chantal J. Schryer

Vice President of Corporate Affair, Canadian  
Museum of History. Ret.

### Jean Scott

Director, Microsoft Canada

### Wayne Wadley

Founder & President, Timberwolf Commercial  
Properties Inc. and Co-Founder, Virginia Stone

### Karin Zabel

Consultant, Zabel Associates





WaterAid/Ernest Randriamalala



## Credibility and Excellence

WaterAid Canada is accredited under Imagine Canada's national Standards Program. The Standards Program is a Canada-wide set of shared standards for charities and nonprofits designed to strengthen practices in five fundamental areas: board governance; financial accountability and transparency; fundraising; staff management; and volunteer involvement. The goals of Imagine Canada's Standards Program are to increase the transparency of charities and nonprofits, and to strengthen public confidence in individual organizations and the sector as a whole.

WaterAid Canada's accreditation demonstrates our deep commitment to operational excellence and earning the trust of the Canadian public as we seek to advance our vision of a world where everyone everywhere has access to clean water, decent toilets and hygiene.

WaterAid Canada places accountability at the forefront of our work, upholding the highest standards of practice through our policies which include Gender Equality, Anti-Corruption, Performance Assessment, Non-discrimination and Non-harassment amongst others. We hold full accreditation with WaterAid International and comply with their global policies and practices, undergoing regular compliance reporting and audits as well as our independent external auditors, Marcil Lavallee. Our organizational code of conduct and ethical guidelines include a strong commitment to child Safeguarding to ensure the best interests of our local partners and community members are always our priority.

## INDEPENDENT AUDITOR'S REPORT ON SUMMARY FINANCIAL STATEMENTS

To the Board of Directors of  
WaterCan/Eau vive Corporation

### *Opinion*

The summary financial statements, which comprise the summary statement of financial position as at March 31, 2019, the summary statements of operations and changes in net assets for the year then ended, and the related note, are derived from the audited financial statements of WaterCan/Eau vive Corporation for the year ended March 31, 2019. We expressed a qualified audit opinion on those financial statements in our report dated June 18, 2019.

In our opinion, the accompanying summary financial statements are a fair summary of the audited financial statements, on the basis described in Note 1. However, the summary financial statements are misstated to the equivalent extent as the audited financial statements of WaterCan/Eau vive Corporation for the year ended March 31, 2019.

### *Summary Financial Statements*

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report thereon. The summary financial statements and the audited financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.

### *The Audited Financial Statements and Our Report Thereon*

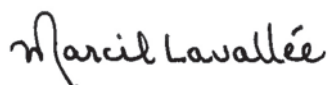
We expressed a qualified audit opinion on the audited financial statements in our report dated June 18, 2019. The basis for our qualified audit opinion was that the Corporation derives revenue from donations, the completeness of which is not susceptible to satisfactory audit verification. Accordingly, our audit of these revenues was limited to the amounts recorded in the records of the Corporation. Therefore, we were not able to determine whether any adjustments might be necessary to donations revenue, excess of revenue over expenses and cash flows from operations for the years ended March 31, 2019 and 2018, current assets as at March 31, 2019 and 2018, and net assets as at March 31, 2019 and 2018 and April 1, 2017.

### *Management's Responsibility for the Summary Financial Statements*

Management is responsible for the preparation of the summary financial statements on the basis described in Note 1.

### *Auditor's Responsibility*

Our responsibility is to express an opinion on whether the summary financial statements are a fair summary of the audited financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, *Engagements to Report on Summary Financial Statements*.



Chartered Professional Accountants, Licensed Public Accountants

Ottawa, Ontario  
September 6, 2019



OTTAWA  
600-1620 Jean Jacques Place  
Ottawa ON K1P 1K8  
T 613 745-8587  
F 613 745-9585

**Marcil-Lavallee.ca**  
Comptables professionnels agréés  
Chartered Professional Accountants

Colaboro independentemente  
Independent firm affiliated to  
**MOORE STEPHENS**

# Summary Financial Statements

## SUMMARY STATEMENT OF CHANGES IN NET ASSETS

(For the year ending March 31, 2019)

	Unrestricted	Reserve Fund	Invested In Capital Assets	2019 Total	2018 Total
	\$	\$	\$	\$	\$
<b>Balance, beginning of year</b>	175,484	250,000	8,805	434,289	260,431
Excess of revenue over expenses	168,352		-6,422	161,930	173,858
Invested in capital assets	-6,549		6,549		
<b>BALANCE, END OF YEAR</b>	337,287	250,000	8,932	596,219	434,289

## SUMMARY STATEMENT OF OPERATIONS

(For the year ended March 31, 2019)

	2019	2018
	\$	\$
<b>REVENUE</b>		
Global Affairs Canada	2,358,304	2,399,316
One Drop Foundation	1,088,265	896,710
Amref Health Africa in Canada	1,007,178	1,160,638
WaterAid UK	908,759	1,788,394
WaterAid America / Gates Foundation	46,343	42,609
Pathy Family Foundation	7,255	
Donations	2,355,449	2,378,655
	7,771,553	8,666,322
<b>EXPENSES</b>		
International program	5,803,247	6,536,651
Public engagement program	388,580	512,273
Fundraising program	1,173,092	1,252,188
Canadian administration	244,704	191,352
	7,609,623	8,492,464
<b>EXCESS OF REVENUE OVER EXPENSES</b>	161,930	173,858

### NOTE TO THE SUMMARY FINANCIAL STATEMENTS, MARCH 31, 2019

#### 1. BASIS OF PRESENTATION

The summary financial statements, prepared from the audited financial statements for the year ended March 31, 2019, only include the statement of financial position as at March 31, 2019, the statement of operations and the statement of changes in net assets for the year then ended. The summary financial statements do not include the statement of cash flows, the accounting policies and additional information used in the complete financial statements prepared in accordance with Canadian accounting standards for not-for-profit organizations. Complete audited financial statements are available upon request.

## SUMMARY STATEMENT OF FINANCIAL POSITION

(As at March 31, 2019)

	2019	2018
	\$	\$
<b>ASSETS</b>		
<b>Current assets</b>		
Cash	3,432,077	3,851,738
Accounts receivable	123,791	118,179
Advances to projects	223,037	269,115
Prepaid expenses		3,967
	3,778,905	4,242,999
<b>Capital assets</b>	8,932	8,805
	3,787,837	4,251,804
<b>LIABILITIES AND NET ASSETS</b>		
<b>Current liabilities</b>		
Accounts payable and accrued liabilities	279,531	46,636
Due to projects	1,266,093	200,673
Deferred grants, contributions and donations	1,645,994	3,570,206
	3,191,618	3,817,515
<b>Net assets</b>		
Unrestricted	337,287	175,484
Internal Restrictions		
Reserve Fund	250,000	250,000
Invested in Capital Assets	8,932	8,805
	596,219	434,289
	3,787,837	4,251,804





WaterAid is a registered Canadian charity.  
Charity registration # 119288934 RR0001  
Company number: 11928 8934 RP0001

**CONTACT US**

WaterAid Canada  
321 Chapel Street  
Ottawa, Ontario  
K1N 7Z2

Tel: 1.613.230.5182  
Toll-free: 1.800.370.5658

[info@wateraidcanada.com](mailto:info@wateraidcanada.com)