

Annual Report 2020-21

WaterAid [Ethiopia]

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1. Contextual changes and programmatic shifts

In 2020/21, the Country Program (CP) remained agile and made credible gains in advancing the WASH agenda despite challenges. Five major contextual factors have negatively affected the performance of the CP. These include; the negative influence of COVID -19, the security crises, the extended rainy season, the funding gap for Yorkshire Water project and the tension between Ethiopia, Sudan and Egypt on Great Ethiopian Renaissance Dam (GERD) by pulling the attention of key ministries.

To contain COVID-19, the Government of Ethiopia declared a five months' State of Emergency in April 2020 that included restrictions on public movements among others. On the other hand, the CP management was forced to introduce *Work from Home* modality as of March 23, 2020 mainly for staff safety in light of the pandemic. Accordingly, Head Office staff remained at their homes except for crucial occasional visit to office while field staff moved to their families leaving their duty stations for four months. This was quite challenging to the self-implementing CP. As of 20th July 2020, however, the management analysed the context and work from office was resumed at low scale at the head office and field offices reopened adapting to the new normal.

As per the report from the Government, the total number of confirmed cases as at March 31, 2021 reached 206,589 with 2,865 deaths. The COVID-19 context has also created an opportunity to the CP to secure funding and strengthen partnerships with the Government and organizations working in emergencies and resilience building to advance its WASH agenda. Moreover, the CP has developed COVID-19 Response Program Plan and COVID-19 Advocacy Strategy, and their implementation is underway.

The country is heading towards national election on June 21, 2021 which was initially scheduled for August 2020 but postponed by the Parliament due to COVID-19. Currently, election campaigns are going on with high political tensions.

The security situation remained challenging in the country causing loss of life, destruction of property and displacements of people. It is in worst form, war broke out between the Federal Government and the Tigray Regional Government led by Tigray Peoples Liberation Front (TPLF) on November 5, 2020. The war in Tigray and the internal conflicts in few other regional states caused huge human and material loss and required a humanitarian emergency response. Moreover, the tension between Ethiopia, Sudan and Egypt remained high across the year because of the construction of the Great Ethiopian Renaissance Dam.

Inflation remained high and foreign currency shortage continued to negatively affect several sectors. When looking at the alignment between social and economic development, Ethiopia is grappling to satisfy the need of the ever-growing population (currently estimated to reach 115 million) for basic services like WASH and health.

There is political prioritization of WASH, especially the focus on Climate Resilient WASH by the Government. Through the TSEDU Ethiopia Campaign, the Government has opened a window of opportunity for WaterAid to influence the WASH agenda. The CP has been requested by the Ministry of Water, Irrigation, and Energy and Ministry of Health to support the campaign in areas of preparing guidelines, campaign branding, developing modules, taking critical part in advancing the campaign and refining the content of the main TSEDU Ethiopia Campaign/ODF 2024 document. From the excursive, we learned that we need to act as fast as possible to capture emerging opportunities and moments to enhance WaterAid's role and contributions.

Despite the challenges highlighted, the CP significantly achieved its annual targets. It has regularly reviewed the context, updated its Risk Management Plan and put in place an acceleration plan to compensate missed opportunities and effectively rolled-out these in the year.

2. Summary of progress against plans

2.1 Analysis of CP progress

In the fiscal year, the CP had planned nine milestones. With all the contextual changes and challenges highlighted above, the CP has achieved milestones of the year as indicated below:

Milestones
Milestone 1: WASH related gender norms and values advanced and WaterAid's Global Equity and Inclusion Framework adapted (Programmatic)
Measures of success:
<ul style="list-style-type: none">• Assessment on the evidence of WASH related gender norms and values completed - the President's Initiative: End of Q3;• Policy brief developed on barriers to equal access to WASH and transforming harmful gender roles and norms and use them for advocacy - President's Initiative: End of Q4

- Contextualized framework developed based on gender, equity and inclusion assessment on access to WASH and inequality in WASH services - SusWASH project: End of Q3;
- Evidence of integration of gender, marginalised people and people with disabilities generated in service provision - SusWASH project: End of Q4.

Achievements against the success measures:

- Assessment on WASH related gender norms and values conducted covering four Regional States (Amhara, Oromia, Benishangul Gumuz and Afar). The outcome will inform future scale up of the LESWA (FOR HER in English) project and other projects.
- Construction of Inclusive Model WASH Facilities completed in 2 schools while similar work in 2 more schools is at 70% progress level in Addis Ababa. When completed, the Model WASH facilities will be used for influencing national level provision of quality and inclusive WASH facilities in schools which will further enhance funding for the sector.
- 2 Policy Briefs focusing on Gender values and WASH [here](#) and WASH governance and accountability [here](#) developed. These briefs will serve as tools for lobby and influencing.
- 3 pre-intervention and 1 mid-term documentation produced and shared on Asset Bank in this reporting period. https://wateraid.assetbank-server.com/assetbank-wateraid/action/quickSearch?CSRF=byy8njroOrDGWGKPDZRA&newSearch=true&quickSearch=true&includeImplicitCategoryMembers=true&keywords=WaterAid+Ethiopia&homepageSearchType=attribute&selectedEntities=-999&attribute_739=&cachedCriteria=1
- The CP has adapted the Global Equity, Inclusion and Rights Framework and the development of contextualized guidance paper is on progress. Implementation of the SusWASH project in Gololcha integrated gender, marginalized people and people with disabilities in WASH service provision. The project has benefited 6,150 direct users of water in communities, 2,370 direct users of water and hygiene for students in schools, and 25,800 direct users of water, sanitation and hygiene in Health Care Facilities (HCFs). This has led people to have access to clean water for drinking and hygiene, and decent toilets for patients and health care workers in HCFs and created equitable access to water and hygiene in schools which in turn has contributed to dignity and health.

Milestone 2: Support the National and Regional Level Governments on TSEDU Ethiopia/ODF 2024 Campaign (Programmatic)

Success Measures:

- Support the National and Regional Governments on TSEDU Ethiopia/ODF 2024 Campaign: End of Q4;
- Household level rural sanitation catalogue with multiple technology options developed: End of Q4;
- Hygiene behaviour change communication guideline developed & shared: End of Q4;
- A total of 16,400 and 6,500 people will directly benefit in sanitation and hygiene interventions in Amhara and Oromia Regions respectively through the TSEDU campaign: End of Q4.

Achievements against the success measures:

- The CP provided technical support to further frame the TSEDU Ethiopia Campaign:
 - National Taskforce consisting of selected WASH actors established to lead the campaign in which WAE has been active member. Moreover, the CP has actively involved in sub-teams of the campaign (Advocacy, BCC and Capacity Building, M&E, Sanitation products and services, and Preparation and mobilization).
 - Annual plan of the campaign developed by the Government in which the CP has contributed technically through the taskforce.
- Roles of the Ministry of Health and Ministry of Water, Irrigation and Energy in leading the Campaign defined and endorsed by both Ministries. The CP has supported the Ministries in organizing joint meetings.
- The CP has effectively led the development of TSEDU Ethiopia Campaign Logo.
- It also provided technical and financial support to the development of the Programme Implementation Manual (PIM) for the Campaign.

- The CP had multiple meetings with key Government bodies to lobby for financing the Campaign. As a result of joint efforts, the Government allocated ETB52 million (equivalent to £1million) from national treasury for preparatory works and kick-start the Campaign.
- WAE has been contributing for the development of household level rural sanitation catalogue with multiple technology options, and development of hygiene behaviour changes communication guideline.
- The implementation of the Campaign at community level has not yet started since the preparatory works required more time than expected. Hence, the CP does not have direct beneficiary through TSEDU Campaign.

Milestone 3: A complete set of Faecal Sludge Management Model developed (Programmatic)

Measures of success:

- A pilot faecal sludge treatment and co-compost plant in place: End of Q4;
- A functional management set-up in place for the faecal sludge management: End of Q4;
- A model for faecal sludge management built and advocated for scale-up to similar towns: End of Q4;
- 6,300 people will benefit from faecal desludging directly with 11,990 indirect beneficiaries;

Achievements against the success measures:

Activities towards a complete Faecal Sludge Management and Co-compost Model has progressed well in Finote Selam Town, Amhara Region. However, it is not fully completed because of the delay in importing some electromechanical and laboratory equipment. Below are the main achievements:

- Civil works of faecal sludge and co-compost plant completed.
- Electromechanical works such as compost turner, solar compound lighting, power storage batteries and electric installations completed.
- Solar heating and laboratory equipment are being imported and their installation and testing will be completed in the coming fiscal year to make the plant functional. We will document the process and share it to the Government and other actors for replication.
- Capacity building training provided to 60 representatives of stakeholders.
- Management arrangement of the plant is on-going.
- The CP provided financial support to Finote Selam Utility to conduct capacity building workshops and market assessment for the compost.

Milestone 4: A National cluster approach framework developed to address inequality in access to WASH in Grade 1-3 towns and Government and stakeholders influenced to adopt the framework (Programmatic)

Measures of success:

- National level cluster approach framework developed & shared: End of Q4;
- 22 small cluster lead utilities supported, and their capacities strengthened: End of Q4;
- 2,750 people will access improved WASH services from the 22 town utilities;

Achievements against the success measures:

- Needs assessment conducted, and 23 cluster-lead town water utilities selected, and implementation of the Cluster Approach under Phase II started except for 5 towns of Tigray Region.
- Virtual project kick-off meeting conducted in presence of national and global key stakeholders.
- Phase II familiarization workshops conducted in 2 regions (Amhara and Oromia).
- Micro-grant transferred to 10 cluster-lead project towns to implement the approach.
- Capacity building trainings conducted to participants from 18 cluster lead towns, 18 zones and 2 regions. At the end of each training, RAG (Red, Amber Green) based action plan developed by each cluster lead to transform the skills and knowledge gained into action.

- Joint field monitoring and coaching visits conducted to 18 cluster-lead towns.
- Project Annual Review meeting conducted involving all actors and learnings shared.
- As a result, 6,230 people (1,246 households) secured access to improved WASH services.

Milestone 5: Enhanced engagement in prevention of COVID -19 and advancing WASH inclusion in it (Programmatic)

Measures of success:

- Advocate for hygiene behaviour change and inclusion of marginalized groups as key to prevent the pandemic.
- Improve people's access to hand washing facilities to prevent the pandemic.

Achievements against the success measures:

- The CP conducted mid-term rapid assessment for the Hygiene & Behaviour Change Coalition (HBCC) project. Below are key findings the assessment:
 - Knowledge about COVID-19 is generally quite high. It is lower for physical distancing and surface cleaning; but higher for mask wearing and handwashing. While most people owned a mask, only half reported wearing it in public. Almost 80% report increased handwashing since the outbreak of COVID-19. Majority of respondents informed receiving COVID-19 communications from media and healthcare workers
 - Between 80 and 95% of respondents reported to have changed their behaviour due to the exposure to these hygiene interventions. TV, health care workers and the Government were reported as preferred channels of receiving information on the pandemic.
 - Further reading on the results can be obtained [here](#) and [HBCC Teams Site](#).
 - The CP has conducted assessment on functionality and management of handwashing facilities and identified needs and provided spare parts (e.g.; faucets) and replaced for malfunctioning facilities and also reinforced management structures to ensure sustainability.
 - Reached 30 million people through mass media, digital and print media, loudspeaker announcement, hygiene products and hand washing facilities. To achieve this target:
 - 4 video messages produced focusing on key hygiene behaviours and consequently 560 video messages have been broadcasted in three national TVs.
 - 560 audio messages have been transmitted through national radio stations;
 - 41 infographics, poster and banner illustrations developed with good quality and posted in face book page of Fana Broadcasting Corporation and Ethiopia Broadcast Corporation.
 - Community hygiene package training provided to 210 Health Extension Workers.
 - 194 hand-contact free inclusive handwashing facilities installed in health care facilities, schools and public places as well as urban slum areas.
 - Provided 131,454 hygiene products (bar and liquid soaps, bleaching agents, antiseptics, jerrycans and water tankers) for health care facility and marginalized groups.
 - Purchased and supplied 50 water tanks (5,000 liters capacity each); 2,500 liters of alcohols; 120 dozen of soap (1,200 pieces), 20 fiberglass water tanks (10,000 litter capacity); 6,000 hand sanitizers; 1,000 liquid soap; 44,000 large biohazard bags; 140 color-coded waste disposal bins in response to the Government's call. These were used for isolation centres and health care facilities in Addis Ababa City Administration and 9 Regional States.
 - Reached 550 selected poor households through hygiene products like water jerry cans, hand rub alcohols and bars of soap, and 20 banners installed and used to raise the awareness of the public as part of the COVID-19 response Program in Finote Selam town.
- Community and stakeholders views captured through the HBCC project mid-term review and other forums indicated increased awareness & practices on COVID prevention mechanisms.

Milestone 6: Enhance technical oversight, programme quality and understanding of key WaterAid WASH frameworks and approaches (Organizational)

Measures of success:

- Programme quality improved and learning shared: End of Q4;
- Understanding on key WaterAid WASH frameworks and approaches increased by program staff: End of Q4;

Achievements against the success measures:

- All projects implemented with close supervision; and quality control mechanisms in place. The CP had monitored the project implementations with governments and communities to ensure quality of project results; and this is in line with our quality programme standards (partnerships).
- Staff were continuously updated on programming frameworks and approaches (e.g.; Programme and Advocacy Framework for COVID-19, Quality Programme Standards, Water Quality, Construction Health and Safety);
- Involved Government experts to monitor field level implementation of projects jointly with WaterAid staff to enhance programme quality.
- SMT conducted monitoring visits to all project sites & provided management and technical supports. The visits helped resolving contextual issues of projects and enabled management and technical staff to capture key support needs as well as issues that need high level engagement for influencing.

Milestone 7: Good relationship built with key organisations and secure high value funding (Organisational)

Measures of success:

- Relationships improved with funding partners and funding base enhanced (One high value funding secured for climate resilient WASH intervention);

Achievements against the success measures:

- Donor engagement plan developed.
- Efforts to arrange face to face interaction with potential donors and key collaborative partners constrained due to COVID-19. However, virtual interactions made with donors such as UK Foreign, Commonwealth and Development Office (FCDO), the Swedish Embassy etc. on potential funding opportunities.
- The CP has collaborated with Unilever, UNICEF, and Save the Children as part of the HBCC project implementation & this engagement has enhanced our partnerships with these organizations.

Milestone 8: Develop a strategy and take actions to improve the engagement and empowerment of the staff (Organisational)

Measures of success:

- Develop Staff Engagement Strategy: End of Q2.
- Develop the leadership capabilities of the SMT and Middle Level Managers based on the identified leadership gaps;

Achievements against the success measures:

- Developed Staff Engagement Strategy in consultation with staff. The strategy is shared to all staff and approved. Its roll-out is in progress.
- Staff training needs assessed and compiled, internal and external learning resources identified and shared to staff.

Milestone 9: Internal policies revised to make WAE agile and improve performance efficiency and effectiveness in achieving the intended goal and align with direct implementation modalities (Organisational)

Measures of success:

- Internal policies and manuals revised and aligned with implementation modalities

Achievements against the success measures:

- HR Policies and Procedures Manual revised and final draft in place for review and approval

- Procurement and Procedures Manual revision is on final phase.
- Light adjustment to the structure developed and approved by the Regional Director.
- Per diem, Accommodation & Other Similar Rates; and Allowances for Mobile Cards & EVDO Policy amended.
- Guideline on financial management during COVID-19 period & documentation protocols put in place
- CP completed piloting the digital finance payment process as a pilot country

Main Strengths:

- The CP developed Acceleration Plan to compensate missed opportunities due to COVID 19 and effectively implemented it.
- It was possible to maintain good relationship with key Government offices at all operational level and this has enabled the CP to continue project implementation at the time of working from home.
- The CP has filled vacant positions, and this has helped reducing the workload.
- The strategic partnership the CP established with media houses helped achieving good results in hygiene and COVID-19 related behaviour changes & reducing costs for interventions.
- The management tried to scale down works in the last quarter taking into account the COVID context to ensure staff safety and wellbeing.

Main Challenges:

- COVID-19 pandemic has forced the CP to change the working modality that has affected project implementation as the CP is a direct implementer. This has had effects on increased workload on staff. Learning from the experience, the CP started working on assessing potential organizations to partner with in project implementation
- Security situations and internal conflicts affected the urban capacity building works in Tigray Region.
- Extended rainy season has affected hardware activities during the first half of the year.
- Tensions on GERD which has shifted the attention of higher level officials
- Funding gap for Yorkshire Water project.

2.2 Policy Change Cycle

The CP has completed the Policy Change Indicator self-assessment in Project Center. One can access the link <https://live.newdea.com/NonProfit/ProjectCenter/Hierarchy/OrgUnitCustomForm.aspx?14s8hMuEs6GOH5E0HTx-1WA-#>

The Policy Change Indicators for WaterAid [Ethiopia] have been updated and can be found on Project Center.

3. Resourcing and organisational effectiveness

3.1. Finance

Expenditure by Country Programme

CP Programme (GBP, Thousands)	Board Approved Budget (LV2)	Forecast	Actual	Variance	Variance (%)	Burn Rate	Prior Year Actual
Organisational Effectiveness	998	752	708	290	29%	94%	781
Water, Resilience and Climate Change	113	145	123	-10	-9%	85%	7
SanCity	625	1,021	920	-295	-47%	90%	316
Sustainability for Transformation	670	625	655	15	2%	105%	1,521
TOTAL	2,406	2,543	2,406	-0		95%	2,625

In the FY20-21, the CP spent 100% of the Board Approved Budget. On the other side, the CP secured 12% more than the Board Approved Budget. This is due to the additional funding secured and spent mainly related with HBCC, UKAM pilot, and President Initiative projects. The CP utilized 95% against the forecast for the year despite various challenges faced during the year. The remaining 5% underutilization was mainly the effect of activities that were carried forward from UKAM pilot and President’s Initiative.

During the year, there were periods where the CP had spent less than the planned figures due to factors such as COVID19 pandemic, security situation, and unexpected extended rainy season. To compensate low spends, the CP developed an Acceleration Plan and implemented it through which monthly review of projects was institutionalized. Learning from the experience, the CP will critically review action plans in a joint session and put in place more attainable plan across the months and use different implementation modalities (e.g.; outsourcing construction works) by critically assessing the various country contexts as well as assessing internal capacity.

3.2. Funding

Contract Value Secured this FY ¹ (GBP, Thousands)	Actual Income 20-21 (GBP, Thousands)	Funding Gap 2021-22 (GBP, Thousands)	Funding Gap 2022-23 (GBP, Thousands)	Funding Gap 2023-24 (GBP, Thousands)
1,309	510	0	288	863

The funding gap for the year was 18% (£422K) out of the £2,406k Board Approved Budget. However, this was fully covered during the fiscal year. The Total Pipeline Value and Probabilized Pipeline Value for the CP from unrestricted sources are £3.4 million and £2.3 million respectively.

The CP had secured the below new funding from restricted income sources and signed contracts during the Fiscal Year.

- Hygiene & Behaviour Change Coalition (HBCC) Project from FCDO/Unilever: £500,000.
- COVID-19 supplemental funding for the existing Sustainable WASH Program from Conrad N. Hilton Foundation (CNH): USD116,300.
- Strengthening Systems for Resilient WASH from People’s Postcode Lottery (Climate action Fund) including funding for Gender and Climate Financing: £222,727.
- WASH and Infection Prevention and Control (IPC) Project from Swedish Operakällaren Foundation (OKF): SEK1.5million.

The CP had also secured income from unrestricted sources for implementing “Promoting Climate Resilient WASH (UKAM Pilot)” with a total funding amount of £400,000, and for the Faecal Sludge Management, and the President’s Initiative projects.

With all the efforts to secure funding from different sources, the CP has funding gaps for the next two years (FY2022-23 & FY2023-24) with a total figure of £1.151 million.

Below are the current pipeline funding opportunities:

- Heineken Africa Foundation – Phase I: €350,000.
- Swedish Radio Appeal for HCFs WASH: 4.0million SEK
- PepsiCo: \$822,727 over 3 years.
- We have 9 active project statements identified as potential fundable project.

The plan to organize a NORDIC summit through the President’s Initiative project to raise funds is not progressing as expected due to COVID-19. In addition, the possibility of funding cut for the planned UKAM – Future on Project will have funding gap implications.

¹ Status changed to ‘7 - Won (contracted)’ in RIS during reporting period, for funding secured by all teams, except Philanthropy & Trusts and Corporate. For Philanthropy & Trusts and Corporate, data is from new pledges on Effra.

3.3. People

Headcount (as of 31/03/20)	Headcount (as of 31/03/21)	Staff turnover (%)
28	38	8.6%

The turnover rate was 15.09% in the previous year, but this has dropped to 8.6% this year. In this FY, the SMT has adjusted the organizational structure, revised Job Descriptions and the HR Policies and Procedures Manual.

Skills and expertise: The CP recruited staff for positions of Director of Technical Services (internal), Head of WASH, Project Coordinators (one internal), Finance and Admin Officers and Water Engineer to enhance the strategic leadership of the CP, address the skill gaps and strengthen its implementation capacity.

Talent: WAE believes that it has a strong SMT functioning at full capacity. It has been providing developmental opportunities through providing acting roles for its key program and project-based staff. One SMT member participated in “Accelerate to 2030”.

Training needs of all staff assessed and compiled, and staff attended the various trainings, webinars and meetings organized by the WAUK and EA regional offices.

GEES: SMT & staff deeply discussed on the outcome of the 2020 GEES & developed plan of action on Low Light areas. The plan includes activities to ease the workload of staff, improving communications and improving efficiency of SMT decision. On top of MMMs, departmental meetings were held every two weeks to ensure issues are discussed in a team and matters that need the attention of the SMT were presented to the SMT for direction.

Staff Engagement Strategy was developed and the roll-out started to further enhance communication and staff engagement. These initiatives are contributing to improve communication, boost team spirit and develop shared ownership of the organization’s mission.

Moreover, to lighten the workload, temporary staff employees recruited, and interns assigned.

Challenges: Working remotely during the COVID-19 pandemic was challenging until it was adopted by all staff. The trainings and webinars organized by WAUK, however, equipped staff to gradually develop skills that has had positive impact on efficiency.

Though the CP availed all the necessary IT equipment for communication, many staff were challenged by frequent power cuts and network problems.

The SMT Session and Managing @ WaterAid for middle managers did not take place due to COVID 19.and the directive to scale down annual plans for FY20/21.

3.4. Safety & Security

The CP introduced working from home modality and developed plan of action to ensure MOPs exercised and the CP is compliant maintaining the safety and security of staff, partners and communities. Local Security Protocols that define procedures that need to be adhered by staff were developed and shared to all staff. Follow-up was made by SMT to ensure protocols were understood and practiced.

Safeguarding and Security Focal Points/Persons were assigned and network with INGO’s security focal persons established. The focal persons obtained training on their respective areas to enable them to provide the necessary support to the CP,

The CP has regularly updated its Risk Management Plan and developed Contingency Plan to manage potential risks in connection to the upcoming election.

4. Reflection, learning and actions

4.1. Reflections and learning

4.1a Community voices

Engaging communities helps to give a sense of ownership to the projects and to make interventions more sustainable. Accordingly, communities are invited during project start up workshops with the aim of raising their awareness about the projects, gather their opinion on the implementation processes and ensure their ownership. Communities are consulted/interviewed while we conduct our regular monitoring, quarterly projects performance reflections (PPRs) and evaluation works to get their opinion regarding implementation processes, challenges as well as successes. During the fiscal year for instance, communities have been consulted and engaged in monitoring and support visits to projects by the Senior Management Team. For instance, communities requested for the construction of additional water points and shower in the hygiene in rural WASH projects implementation. Accordingly, their issues were considered, and necessary actions were taken.

4.1b Partner voices

WAE has been implementing programs and projects in partnering with government offices at all level. It has supported the WASH Steering and Technical Committees' at district level to meet quarterly to effectively discharge their role. We have also conducted joint monitoring to projects involving relevant partners to get their feedbacks and ensure actions they proposed during the monitoring have been addressed. Generally, feedbacks we got from Government partners on our work was encouraging and positive. Moreover, Government staff provided technical support for projects when required. Local and regional Government have engaged in project start-up workshops so that their awareness about the project is raised to ensure their support and contribution during project inception, implementation, monitoring and evaluation of the projects. We often capacitate our partners to enable them to contribute for the successful implementation of the projects.

Challenges in working with Government partners include; delay in signing project agreements, more demand in infrastructure of WASH facilities and high interest in hardware components than software. We often engage with them critically to clarify our approaches and reach common understanding.

4.2. Actions

The Annual Review enabled identify the following priority actions for [Ethiopia]:

1. Diversify and increase funding base to broaden and deepen interventions especially for water and climate change, and hygiene.
2. Enhance documentation and learning for sharing and dissemination.
3. Enhance working with strategic partners as appropriate.
4. Establish strategic partnership with organisations working with climate change and equity, inclusion and gender.

5. CP RAG rating

The RAG rating of the CP for the fiscal year is Green. Reasons for this is despite all the challenges posed by COVID-19, security and prolonged rainy season, the CP has effectively achieved the planned programmatic and organizational objectives/milestones and utilized the annual budget effectively.

The WaterAid [Ethiopia] rating for this reporting period is as follows:

Current RAG rating	Previous RAG (six-month report)	Brief rationale
		Generally, the CP is on track and no major issues observed at the end of the year. Explicitly, planned programmes and organizational milestones were achieved as planned, budget utilization against the plan is encouraging, fundraising efforts were successful (funding gap fully covered for the FY), and human resource management improved (e.g.; working environment improved, staff engagement plan in place & roll-out well on progress, infrastructure at field offices improved, key positions filled, and staff retention improved).

6. CP data required for IPD reporting

Direct Access Users:

Total	Households	Schools	Health facilities	Public facilities
Water	18,750	3,959	75,800	1,200
Sanitation	4,550	2,033	50,770	0
Hygiene – Use	4,550	179,207	180,800	95,900
Hygiene - Reach	8,095	6,091	0	N/A

Indirect WASH access (Reach):

Total	Households	Schools	Health facilities	Public facilities
Water	37,831			
Sanitation				
Hygiene – Use	N/A			
Hygiene - Reach				N/A

Note: The CP reached 30 million people through mass media, digital and print media, loudspeaker announcement, hygiene products and hand washing facilities (over 21million reached through mass media, over 500 thousand users through handwashing facilities, and the rest through different approaches). See more on the link: [Annual Report Data Dashboard 20-21 - Power BI](#).

Inventory and water quality summary

Summary	Total
Communities supported	8
Health facilities supported	6
Schools supported	12
Water points installed	22
Water points rehabilitated	0
Piped-water systems supported	7
Handwashing facilities installed/rehabilitated ²	18
Sanitation facilities installed/rehabilitated	10

Note: We have observed some data discrepancy among PowerBI dashboard and mWater. Hence, we have triangulated the data against the actual and reported the actual figures. In addition, data for inventory of handwashing facilities are linked with dashboard in standard inventory spreadsheet.

Please respond to the following questions on Water Quality testing:

Is your Water Quality testing data (in mWater or excel) up-to-date? – yes/ no

- Have you tested all new or rehabilitated water points and systems – Yes/no. If no, please state % tested and explain.
 - We have conducted water quality test for all projects and results received. There are cases where test results were known in the fiscal year, but the institution that conducted the test had submitted the report lately and that is why it is not appearing in the dashboard.

² Please only refer to institutional, public and communal handwashing facilities for this number. Household handwashing facilities should not be counted under this inventory category.

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- Are all water points potable - Yes/no. If no, please provide % potable, describe water quality issues identified and follow-up actions.
- Have you done follow-up tests as per the [Country Programme Water Quality Policy](#)? – yes/No. If no, please explain.
 - Follow-up tests are done by the Government. To support this, the CP has purchased and provided water quality test kits and chemicals for intervention areas.
- What have you learned from these follow-up test results?
 - The water quality test kit and chemicals provided to Government bodies enabled them to use it beyond WAE's intervention areas. Hence, we need to consider such support in future projects.

Location of data

Please add an X in the left-hand column next to the statement that is correct for your CP

X	We have used mWater to record our inventory and water quality data for FY 2020-21 and this is correct and complete.
x	We have submitted our inventory data in mWater and uploaded our water quality data in Excel for FY 2020-21 alongside the narrative Annual Report. mWater Portal
x	We have uploaded our inventory and water quality data for FY 2020-21 in Excel alongside the narrative Annual Report in Project Center. \Desktop\Q4-PPR\IPD Data-202021\PE Data Gaps-Dejene\HBCC\Standard Inventory Spreadsheet_FINAL_2020-HBCC Project HWF.xlsx

Project information

This project information includes projects that were active at 31/03/21 as well as projects that closed during this financial year.

Number of active projects in FY 2020-21	10
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Project information

	Number of active projects in FY 2020-21
SanCity (Urban Program)	3
Sustainability for Transformation (S4T) Rural Program	4
WASH Resilience and Climate Change Program	2
COVID 19 Response Program	1
TOTAL	10

Partner information

This report only included partners where the partnership start date is before the end of FY2020-21 and the partnership end date is either open or falls in FY 2020-21 or a future FY.

Number of active partners in FY 2020-21	17
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7. CD assurance statement and sign-off

Assurance statement

I confirm that **all the information in this narrative and all data in Project Center, mWater and standard inventory spreadsheets (where used) relevant to WaterAid [Ethiopia] for FY 2020-21 is up-to-date, has been quality checked and is accurate.**

Signed by Country Director:	Yaekob Metena
Signature:	
Date:	25.05.2021