

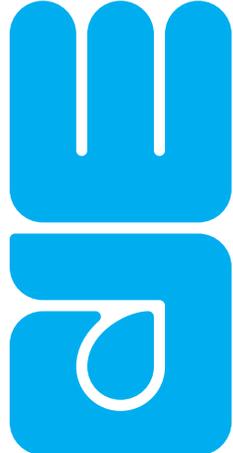


# Annual Report

Canada 2019/2020

WaterAid / Chileshe Chanda

Unlocking potential with clean water, decent toilets and good hygiene



**WaterAid**

# About WaterAid



## Our vision

WaterAid's vision is a world where everyone, everywhere has safe water, sanitation and hygiene.

## Our mission

WaterAid's mission is to transform the lives of the poorest and most marginalized people by improving access to safe water, sanitation and hygiene.

## Our values

Everything we do is shaped by six values:

- Accountability
- Innovation
- Collaboration
- Integrity
- Courage
- Respect



WaterAid is an international charitable organization, determined to make clean water, decent toilets and good hygiene normal for everyone, everywhere within a generation. Only by tackling these three essentials in ways that last can people change their lives for good.

Learn more about WaterAid at: [www.wateraid.org/ca](http://www.wateraid.org/ca)



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Photo (left): Shivam, 9, demonstrates proper handwashing techniques outside his house in Shyama Prasad Mukherjee Camp, New Delhi, India. WaterAid/ Srishti Bhardwaj

Cover photo: Rosa Nsuela at a newly installed community water kiosk in Ampivine Village, Mozambique. WaterAid/ Chileshe Chanda

# From the Chair and Chief Executive



When reflecting on 2019/2020, a year of memorable achievements alongside daunting challenges, there are three themes that come to mind.

The first is the successful completion of programs supported by WaterAid Canada (WAC) in Ghana, Madagascar, Tanzania, and Mali. We are so proud of all that has been accomplished through the years of hard work, meaningful community engagement, and diligent monitoring and reporting. These programs facilitated access to water, sanitation, and hygiene (WASH) through health care facilities, schools, market-based activities, government engagement, community mobilization, youth empowerment, and gender equality. As a result, girls' menstruation no longer affects their ability to attend school and get an education; women are now able to give birth safely in properly serviced healthcare centers; and, entire communities now have access to water and decent toilets.

The second theme of 2019/2020 emerged when COVID-19 suddenly swept the globe. WAC adapted quickly to this new reality while redoubling our efforts to rapidly respond to the pandemic. Our utmost priority was to ensure the wellbeing of our colleagues and partners in WaterAid country programs; lockdown measures were imposed, and projects were suspended, or scaled back. We worked with partners to ensure access to water and hygiene was prioritized and established as the first line of defense against COVID-19. This included increasing access to soap and clean water in high traffic, densely populated areas, as well as promoting behavior change through handwashing and physical distancing messaging. Country programs

developed innovative country specific solutions that included mobile handwashing stations, awareness raising through drones, mass social media campaigns, radio broadcasts, and even traveling loudspeakers. WAC also launched a high-impact advocacy campaign that drew attention to the intrinsic link between COVID-19 prevention and access to water and hygiene promotion.

The third theme of the year was the noticeable growth in mass awareness of climate change and the unprecedented global mobilization for climate action. The climate crisis is also a water crisis; we must continue to focus our efforts on the short- and long-term impacts of climate change, while helping build resilient communities, and developing adaptation and mitigation mechanisms.

We are deeply grateful to our team of colleagues in Canada and across the world, as well as to our Board of Directors, for their diligent stewardship and passion for our mission. Our deep appreciation extends to our donors and supporters, whose generosity and steadfast commitment to our mission is the key to transforming lives around the world. Thank you.

Annette Nicholson, Chair of the Board

Nicole Hurtubise, Chief Executive Officer



## Our Strategic Role

The Sustainable Development Goals were adopted by all United Nations Member States in 2015 to be achieved by 2030. The goals provide a shared blueprint to achieve peace and prosperity for people and for the planet, now and into the future. Our commitment to ensure clean water, decent toilets, and good hygiene for everyone, everywhere is embodied in Goal 6. It is vital both in and of itself, and as a key contributor to other goals, such as those focused on ending poverty, gender equality, climate action, and ensuring quality education.

**At WaterAid, we are resolutely focused on the day when everyone, everywhere has access to clean water, decent toilets and good hygiene.** With access to these three essential human rights, people can unlock their potential, break free from poverty, and change their lives for good. The water, sanitation and hygiene (WASH) crisis is global in scope, so it's important that we tackle these issues on a global scale. To have the greatest impact, we share the same global strategy with six other national members of the WaterAid federation. These members include Australia, India, Japan, Sweden, the United Kingdom, and the United States. Together our goal is to advocate for the United Nations Sustainable Development Goals, especially Goal 6 – which aims to ensure the availability of water, sanitation, and hygiene for all by 2030.

Everyday WaterAid members, country programs, and regional offices are working hard to bring clean water, decent toilets, and good hygiene to an increasing number of people. Specifically, WaterAid is working with the world's poorest and most marginalized people – we are determined to ensure that no one is left behind. The pressure is on, with just ten years to go before the world is due to achieve the Sustainable Development Goals. We know that the best way to achieve these goals is by harnessing the power of communities, governments, private sector, and other civil society organizations whose collective action will have the greatest impact.

### Our four strategic aims reflect the way in which WaterAid believes we can best influence change in the world.



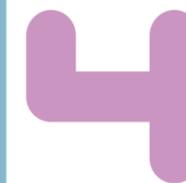
**Equality: We will tackle and challenge the inequalities that prevent the poorest and most marginalized people from realizing their right to safe water, sanitation, and hygiene.**



**Sustainable services: We will support governments and service providers to strengthen the systems and capabilities required to deliver sustainable water, sanitation, and hygiene services.**



**Integration: We will work with others to develop plans and activities that accelerate change by integrating water, sanitation, and hygiene into sustainable development.**



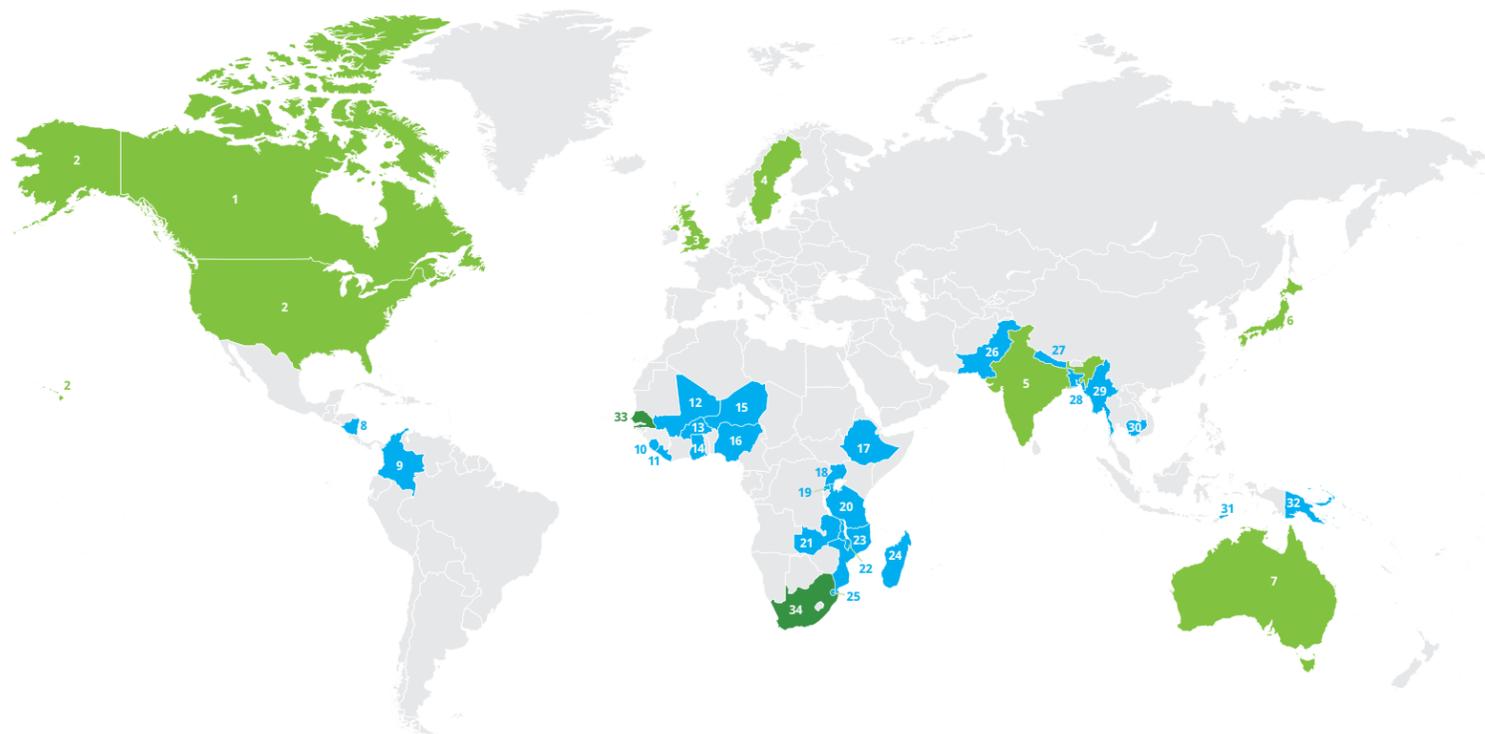
**Hygiene: We will positively influence hygiene behavior to maximize the benefits of access to safe water and sanitation.**

# Where we work

Global map displays WaterAid country programs as of June 2020

## The Challenge

- 785 million people lack basic access to clean and safe water. That's 1 in 10 people worldwide.
- 2 billion people lack access to a basic toilet at home. That's 1 in 4 people worldwide.
- 3 billion people have nowhere to wash their hands with soap and water at home. That's 40 per cent of the world's population.



### Regional offices

- 33 Senegal
- 34 South Africa

### Federation members

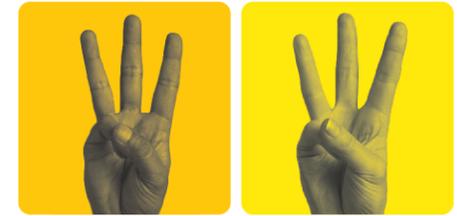
- 1 Canada
- 2 United States
- 3 United Kingdom
- 4 Sweden
- 5 India
- 6 Japan
- 7 Australia

### Country programmes

- 8 Nicaragua
- 9 Colombia
- 10 Sierra Leone
- 11 Liberia
- 12 Mali
- 13 Burkina Faso
- 14 Ghana
- 15 Niger
- 16 Nigeria
- 17 Ethiopia
- 18 Uganda
- 19 Rwanda
- 20 Tanzania
- 21 Zambia
- 22 Malawi
- 23 Mozambique
- 24 Madagascar
- 25 Kingdom of eSwatini
- 26 Pakistan
- 27 Nepal
- 28 Bangladesh
- 29 Myanmar
- 30 Cambodia
- 31 Timor-Leste
- 32 Papua New Guinea

WaterAid has offices in over 30 countries, changing millions of lives every year with clean water, decent toilets and good hygiene. In 2019/20 WaterAid Canada oversaw projects in Mali, Tanzania, Ghana, Madagascar, Malawi, and India.

## Globally, between 1 April 2019 – 31 March 2020, WaterAid reached:



402,000 households reached with clean water and hygiene which equates to 1,910,000 household members

465,000 school students reached globally with hygiene

1,309,000 people reached with good hygiene through healthcare centers

1,315,000 people reached with a decent toilet through healthcare centers

182,000 school students reached globally with clean water, and 212,000 students reached globally with a decent toilet

1,012,000 people reached with clean water through healthcare centers

The figures refer to the people WaterAid has directly reached as an international federation through services delivered together with our partners. They only show part of our impact. To make lasting change happen on a massive scale, we also convince governments to change laws; link policy makers with people on the ground; change attitudes and behaviors; pool knowledge and resources; and, rally support from people and organizations around the world. Through this work we are able to reach many more people that those shown above.

# Our Supporters

With gratitude, WaterAid Canada acknowledges the contributions of our generous supporters between April 1, 2019 and March 31, 2020.



WaterAid Canada appreciates the continued support of the Government of Canada through Global Affairs Canada.



WaterAid Canada is sincerely grateful for every supporter and recognizes the following donors who made transformational gifts in 2019/20



## Corporations

- 1814535 Ontario Inc.
- AVEDA
- Canada Goose
- Collega International
- Fill it Forward
- Merit Travel Group
- Sigma Promotions
- Storm Hair Group
- The Ripple Effect
- Tree World Plant Care Products Inc.
- VIA Rail Canada
- Whirl Inc.
- Whitehorse Liquidity Partners



## Foundations

- Benefaction Foundation
- Celtic Cross Foundation
- Donner Canadian Foundation
- Fitzhenry Family Foundation
- Gates Foundation
- Harrison-Cooper Foundation
- McLean Foundation
- One Drop
- Pathy Family Foundation
- The Canadian Medical Foundation
- Victoria Foundation
- William Pearson Family Fund

## Individuals

- James Brett
- L. Grant Burton
- David Carter
- Louise de Grandpré
- Joel Erhart
- Dale Gantous
- Richard House
- Singh Johal Kirpal
- Mohan Kirpalani
- Christopher Koski and Eva Janssens
- Hugh Lowther
- Darlene Paguandas
- Bruce Palmer



# Our Impact

## Tanzania: Deliver Life

Improved maternal, newborn and child health through the provision of water, sanitation, and hygiene services.

WaterAid/James Kiyimba



Nyamalimbe Dispensary located in Geita District serves a target population of 26,802. In 2016, the dispensary had out-of-date and cramped labour and maternity wards. There was no access to water, electricity, an incinerator, or placenta pit, and there was only one latrine for staff and patients – both male and female.

Access to WASH in healthcare facilities is a fundamental component of public health and supports the delivery of safe, quality healthcare services for all.

In 2016, WaterAid Canada began the **Tanzania: Deliver Life** project as part of the Canada – Africa Initiative to Address Maternal, Newborn and Child Mortality in Sub-Saharan Africa; a partnership among four Canadian organizations, jointly funded by Global Affairs Canada. This project came to a close in 2020, after four years of meaningful work in improving reproductive, maternal, newborn, and child health (RMNCH) through the provision of WASH services at obstetric and neonatal healthcare facilities across the Geita and Nyang’hwale districts of Northern Tanzania.

The **Tanzania: Deliver Life** project had tremendous impact in the Geita and Nyang’hwale districts through the construction and rehabilitation of WASH infrastructure at twelve healthcare facilities. This project has brought running water, flushing toilets and handwashing stations to newly constructed maternity wards and operating rooms, ensuring that women who come to give birth are able to do so in a hygienic and safe environment. Without WASH services, healthcare workers are unable to practice good hygiene behaviours, such as handwashing with water and soap, and clinics cannot be kept clean — medical equipment and bedding go unwashed and medical waste cannot be safely disposed. The healthcare facilities targeted as part of the **Tanzania: Deliver Life** program are now better able to serve their communities, leading to better health outcomes. To sustain these remarkable accomplishments, the healthcare facilities are supported by sustainable equipment like solar-powered boreholes, rainwater harvesting systems, and ultra violet disinfection systems which provide a clean, accessible, and consistent water supply.

To further ensure the sustainability of the project, officials from Geita and Nyang’hwale districts participated in several training sessions aimed at improving planning and coordination for RMNCH and WASH. The training looked at how to implement the district wide approach – scaling up this work to reach more healthcare facilities, schools, and communities with clean water, decent toilet and good hygiene.

Through the **Tanzania: Deliver Life** project we:

- Trained 1,906 community healthcare workers on the provision of gender-sensitive services and best practices in WASH;
- Reached 729,093 community members through education and awareness-raising campaigns on available WASH services;
- Identified, trained and mentored 878 community change agents to influence peers on positive WASH practices, including the impact of gender;
- Established 247 women-led community water and environmental management committees;
- Embedded WASH and Infection Prevention and Control into day-to-day patient care and emergency obstetric and newborn care; and,
- Installed incinerators, placenta pits, and ash pits, supporting healthcare facilities to safely dispose of medical waste.



WaterAid/James Kiyimba

Nyaganga J Samuel, a nurse and midwife who had been working at Nyamalimbe Dispensary for eight years said:

**“Working here is very challenging because we have no water supplies, no electricity, equipment are not enough and the buildings are too small and very old. Pregnant women or their caregiver have to bring three buckets of water to the hospital for use during childbirth. In case an expectant mother comes at night when there is no water; I collect water from my home in order to save a life. I use only 20 litres of water during childbirth but if water was available, I would use 60 litres.”**

Thanks to the **Tanzania: Deliver Life** project, Nyamalime Dispensary has been transformed. Clean water is now available; there are new hand-washing basins, maternity wards, an incinerator and placenta pit. Nyaganga said she never could have imagined these changes would take place:

**“The situation is so good now. There is water available all the time. It has helped us so much. No more bicycles are needed to fetch water. Now I can enjoy my work. The number of patients has increased and the burden of having to ask relatives to bring water is no longer there.”**

Top: Nyaganga J Samuel, 37, showing her patient Modesita, 28, how to keep her newborn baby comfortable, Nyamalimbe Dispensary, Geita District, Tanzania.

Bottom: Nyaganga J Samuel, 37, nurse and midwife, attending to mothers who have brought their children for treatment, Nyamalimbe Dispensary, Geita District, Tanzania,

# Our Impact

## Madagascar: Everyone, Everywhere

Improved the well-being of the people living in the Belavabary, Sabotsty Anjiro, and Ambohidronono communities through access to sustainable WASH services.

WaterAid Canada, working alongside AVEDA Canada, and in partnership with the Government of Madagascar, completed the **Madagascar: Everyone, Everywhere** project in March 2020. This project was part of a contribution from WaterAid to the Government of Madagascar in its efforts to achieve Sustainable Development Goal 6, which seeks to ensure availability of water, sanitation, and hygiene for all by 2030

Over the course of this five-year project, we were able to improve the quality of life for people living in the Belavabary, Sabotsty Anjiro, and Ambohidronono communities. In collaboration with our local partners and the local communities, we worked to increase access to safe, inclusive, and gender-sensitive WASH services, while also promoting the adoption of good hygiene practices by girls, boys, women, and men.

WaterAid/ Ernest Randriamalala



WaterAid/ Ernest Randriamalala



Raoly, 30, holding her fourth child, born after the village received clean water, Belavabary commune, Madagascar.

In the final year of the **Madagascar: Everyone, Everywhere** project we focused on WASH service delivery in Ambohidronono. In this region, our main activities included the construction of basic water and sanitation infrastructure, capacity building for the management of the infrastructure, as well as community hygiene support for those living in the project area. To ensure sustainability of our work we established Community Agents and Hygiene Promoters to promote good hygiene behaviour, specifically relating to: the preservation and use of clean water; proper use of latrines; proper handwashing with soap and water; good hygiene in food preparations; as well as menstrual hygiene management. These community-led hygiene promotion activities are in addition to the knowledge-sharing that took place with local authorities, civil society actors, and other WASH stakeholders, which will allow for further actions to be taken.

Through the **Madagascar: Everyone, Everywhere** project we:

- Reached 21,162 people with access to clean water, and provided access to 13,625 people with hygienic family latrines;
- Trained 49 local technicians in the maintenance of various water sources, including gravity flow systems; trained 52 local masons in the construction of latrines; and, trained 139 people in hygiene education and promotion;
- Installed up-to-date WASH facilities in 15 schools and 4 healthcare facilities reaching 3,300 people; and,
- Established 15 School WASH Committees and 4 WASH Health Training Committees to maintain behavioural changes in schools and health centres.

More than most, Raoly knows the lasting power of clean water. Just a few years ago, her life in Tsarafangitra village, Madagascar, was a struggle.

Before the new water taps were installed, water was scarce in Raoly's community in rural Madagascar. She would have to walk long distances to reach an unsafe water source – only to turn right back around and carry heavy jerry cans home – even when she was pregnant. When her first two children were born, she faced many difficulties, including having to carry her babies on her back to collect water with a jerry can on her head. She did all of this for dirty water that often made her family sick, and any spare income went on medicines.

This community and its surrounding area now have community fountains and toilet blocks for schools and healthcare facilities, and the village now has five community water points. The impact of having clean water is noticeable as villagers now have more time to focus on their livelihoods, students are able to concentrate on their studies and spend time having fun with their friends.

**“My children are no longer sick, because the water we drink is clean and I’ve been able to save money by not having to get medicine. We have more time to focus on our farming, we are able to plant and grow more. Our health has improved. And now we earn money on the side, we could buy a pig.”**

Now Raoly's children are healthier, they can focus on their studies, and help to change this remote village forever. It means Raoly can look to the future with optimism.

**“I would love to see my children becoming a doctor and a teacher, that would make our life even better.”**

# Our Impact

## Ghana: Water, Sanitation and Hygiene for Public Health (WASH4PH)

### Access to WASH is a recognized human right, and is fundamental in ensuring healthy communities, and better educational outcomes.

The **Ghana: WASH4PH** project was a four year project funded by the Government of Canada through Global Affairs Canada. This project came to a close at the end of 2019 after four years of work in establishing sustainable systems that bridge the gap between WASH services and the health care system in the Bongo and Kassena Nankana West District (KNWD) of the Upper East Region of Ghana.

**Ghana: WASH4PH** had tremendous impact through our integrated and gender-responsive approach to the provision of WASH services. By the end of the project we had reached a total of 60,529 community members, patients, and students (60% of whom were female) in the targeted districts. WaterAid Canada worked to support districts and municipalities in understanding the skills required in integrated WASH and health planning, such as: operations management; developing an integrated WASH and health planning model; and, training WASH and health monitoring & evaluation teams. To sustain these changes, we shared these lessons with other districts in the Upper East Region, as well as at national platforms.

Inclusive WASH services – that is WASH services that consider the needs of all genders, persons with disabilities and marginalized groups – were undertaken in 47 communities, 32 schools and 27 healthcare facilities. Some of these WASH services included the provision of innovative technologies, such as biodigesters and environmentally sound toilet facilities, incinerators, and solar powered boreholes.

WaterAid/ Eliza Powell

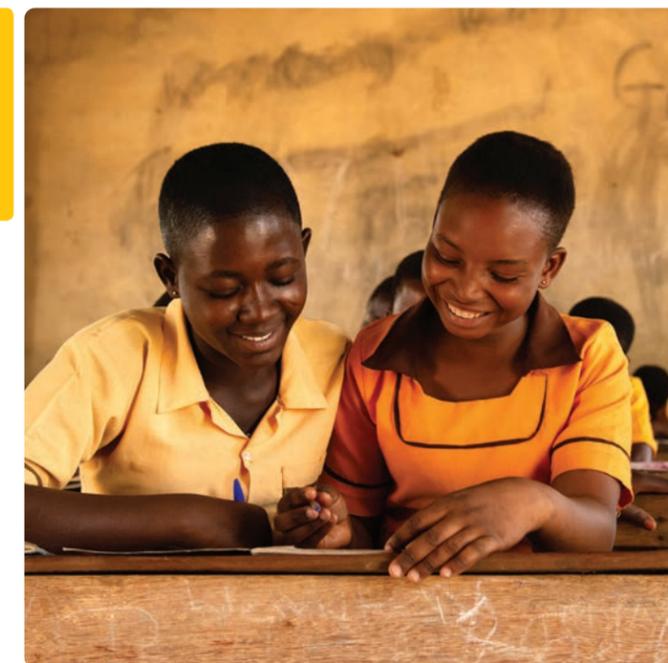


Through the **Ghana: WASH4PH** project we:

- Provided safe water access to 22 schools, 17 healthcare facilities and 21 communities through solar powered water systems, rainwater harvesting systems, and boreholes;
- Empowered 131 community members (25% of whom were female) to participate in lessons to become latrine artisans, giving them the skills necessary to construct climate resilient household latrines;
- Constructed 21 gender inclusive and environmentally sound toilet facilities in 13 schools and 8 healthcare facilities serving a total population of 46,489;
- Implemented skill development workshops for female and male students on menstrual health management and the making of washable sanitary pads. Further established health clubs in all 32 schools in our targeted area, these clubs engage peer-to-peer learning and aim to positively influence the behaviour of students to practice good hygiene;
- Engaged in hygiene behaviour change promotion activities targeting healthcare workers with training in infant, and child nutrition. These activities will help improve maternal, infant and child health and nutrition; and,
- Provided training sessions to healthcare workers, including cleaners, in 79 healthcare facilities that focused on WASH-Infection Prevention and Control, as well as WASH Facility Improvement Tools. Further, constructed 14 incinerators in healthcare facilities to ensure the safe disposal of medical waste, lessening the risk and burden to health workers.

A lack of access to clean water and decent toilets is felt most by women and girls. Many girls spend hours collecting water daily, which leaves them little time to attend classes. Those that do attend often drop out entirely or miss several days a month when they start to menstruate, simply because there are no toilet facilities.

Kayoro Junior High School used to rely on a borehole over a kilometer away and when students would fetch water they would spend an hour walking, often missing class. WaterAid has now installed rainwater harvesting tanks at Kayoro School providing access to clean, safe water and has implemented hygiene and menstrual hygiene education for students and teachers.



WaterAid/ Eliza Powell

**“It was a long way we had to walk for water before. We were often thirsty. It was also a worry as we didn’t have enough time to collect the water and had to wait until breaktime. I used to get headaches and would feel thirsty and weak. We have learned a lot of things about menstrual hygiene. On Menstrual Hygiene Day, we had a chat together and did true and false games, and played football together. I learned that if we have our period, we don’t have to be scared and we can still do everything like play games. Some boys understand about periods, but others don’t. We need to educate the boys. I teach the younger children in my community about periods. I will tell them that they may feel pain and teach them how they can manage their period. And I tell them that periods are normal. The kids always listen and thank me. We were encouraged to pass on the lessons we have learned about periods.”**

Mary (R), in class at Kayoro Junior High School, Ghana.

# Our Impact

## Mali: Healthy Communities



In the fourth and final year of the **Mali: Healthy Communities** project, we continued to work in partnership with the One Drop Foundation to build WASH infrastructure, promote hygiene behaviour, change and support WASH-related businesses in nine rural communities in the districts of Kati and Bla, Mali. As a result, thousands of lives have been transformed through improved living conditions and at the projects end, we had directly reached 82,074 people, while indirectly impacting the lives of 198,769 people. Results which greatly exceed the initial targets of the project.

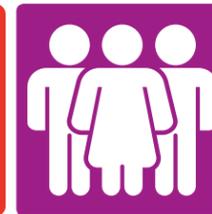
Over the past four years, we were resolutely focused on three project components:

- Helping communities' access clean water, decent toilets and improved hygiene;
- Encouraging good hygiene behaviour change using social arts;
- Supporting economic activities related to water, sanitation, and hygiene, such as making soap and building latrines.

Our unique approach to behaviour change sets the **Mali: Healthy Communities** project apart from the rest. Using social arts – thematic performances, radio broadcasts, or mural paintings – we are spreading hygiene messages and creating a deep engagement with hygiene management and behaviour change.

In year four of **Mali: Healthy Communities** we worked to ensure the long-term sustainability of the project. We worked with our partners to develop local capacity to build a foundation for sustainable change. We strengthened the capacity of previously established management committees that were set up to improve project governance, accountability, and sustainability of water infrastructure. Each committee did a self-diagnosis to identify gaps and looked to areas where we could help strengthen and support each committee's specific needs. We continued to build relationships with communities which were certified as Open Defecation Free (ODF) through home visits, and by promoting and supporting community monitoring and self-assessments. We promoted hygiene behaviour change by sharing critical information through radio broadcasts, and built awareness and advocacy of Global Handwashing Day and World Toilet Day. We established two new women's cooperatives and trained local water management committees, hygiene clubs, teachers, artists, and local officials on WASH promotion.

Setou Diallo, 45, secretary of the Benkadi women's group, watering her plants inside the market garden in Samabogo, Circle of Bla, Mali,



WaterAid/ Basile Ouedraogo

Through the **Mali: Healthy Communities** project we:

- Reached 27,673 community members out of a targeted 28,541 with access to clean water;
- Reached 52,907 community members with improved sanitation, exceeding our initial target of 24,360;
- Reached 199,109 community members with hygiene behavior education, exceeding our initial target of 117,746;
- Constructed or rehabilitated 44 community water stations serving 27,637 people;
- Constructed 29 gender sensitive and inclusive toilet facilities in 22 schools, serving 6,583 students;
- Installed 20 new latrines, separated for male, female and staff in 4 healthcare facilities, reaching 1,360 direct beneficiaries; and,
- Added incinerators in 4 healthcare facilities, supporting the safe dispose of medical waste lessening the risk and burden to healthcare workers.

One of the most exciting successes of **Mali: Healthy Communities** centers on women's empowerment through access to micro-credit. Thirteen cooperatives have been created, including two in this final year, focused on developing products like soap, composting, and farming. Once the cooperatives had been identified, training was given with a focus on providing governance, financial management, and technical skills to the members.

The women's association Benkadi, in the rural municipality of Samabogo, was identified in 2016 by WaterAid and its local partners. The cooperative, currently 45 members, decided to provide services in the agricultural fields in order to generate income and care for their personal needs. Before the project intervention, the women in Samabogo helped their husbands in agriculture during the rainy season and were heavily dependent on their husbands to meet even their basic needs. Most women would stay home doing housework while waiting for the next rainy season to start again and begin field cultivation.

Setou Diallo, is a member and the secretary of the Benkadi cooperative.

**"Before I started working with the group of women in the market garden, there weren't many activities for us to do in the dry season. I mainly cooked and looked for firewood in the bush. Here in the garden we can work during the rainy season as well as the dry season. Today, the market garden is very important to us. As a woman I couldn't buy anything before without asking my husband to give me money, but now, with the money I earn from the sales of the gardening products, I am able to buy many things without going through my husband. This is a form of independence that is really comforting."**

The benefits of the cooperative have had a community wide ripple effect. With the money they earn members are able to gain independence and autonomy. They are able to help ensure their children's school fees are paid for and buy goods and clothes from local shops.

**"I am quite satisfied with what we do here, the last production campaign allowed me to buy soap and clothes. It also allowed me to buy school supplies for my two daughters who are still going to school. Working in a group is really motivating. We learn from each other and we improve. This group spirit is a strength, and it allows us to continue. And what motivates us also is the fact that what we grow in our market garden here is for our own profit as women and for our children."**

## Our Leadership



WaterAid/ Chileshe Chanda

### WaterAid Canada Board of Directors

WaterAid Canada's Board of Directors is made up of members who volunteer their time to oversee our strategic direction and financial management, maintain strong links with the international federation of WaterAid International, and provide leadership and guidance in advancing our mission.

**Annette Nicholson,**  
Chair, International Development Research Centre, Ret.

**Simon Carter**  
International Development Research Centre, Ret.

**Louise de Grandpré**  
Co-Founder, Fairpointe Investments

**Poya Kherghepoush**  
Director, Movement Transformation, United Way Canada

**Martin Munro**  
Vice-President, Strategy and Business Development,  
DRS Technologies Canada Ltd.

**Susan Murray**  
Vice-President Public Relations, Forest Products Association  
of Canada, Ret.

**Chantal J. Schryer**  
Vice President of Corporate Affairs, Canadian Museum of History, Ret.

**Wayne Wadley**  
President and Director of TEAJA Office Beverages North American  
Ltd. and Co-Founder, Virginia Stone

**Karin Zabel**  
Consultant, Zabel Associates

### Senior Management Team

**Nicole Hurtubise**  
Chief Executive Officer

**Paul Dickson**  
Director Fundraising  
and Communications

**Judy Erskine**  
Director Finance and  
Administration

**Brian MacDonald**  
Director International Programs  
and Policy

### WaterAid International

WaterAid International was formally established in 2010. In 2013, WaterAid Canada officially became a member of WaterAid International, which provides our global governance structure. Through WaterAid International, member countries coordinate activities and make decisions together. It is an integral part of achieving our ambitious global strategy. We bring together experience and expertise, and coordinate programs of work focused on fulfilling our vision of a world where everyone, everywhere has access to clean water and sanitation.

WaterAid's country members in Australia, Canada, India, Sweden, the United Kingdom, Japan and the United States of America help coordinate and fund operations across Africa, Asia, Central America and the Pacific.

## Credibility and Excellence

WaterAid Canada is a proud recipient of a 2019 SDG Leadership Award by the Global Compact Network Canada

WaterAid/ Ernest Randriamalala



We are proud members of:



WaterAid Canada is accredited under Imagine Canada's national Standards Program. The Standards Program is a Canada-wide set of shared standards for charities and nonprofits designed to strengthen practices in five fundamental areas: board governance; financial accountability and transparency; fundraising; staff management; and, volunteer involvement. The goals of Imagine Canada's Standards Program are to increase the transparency of charities and nonprofits, and to strengthen public confidence in individual organizations and the sector as a whole.

WaterAid Canada's accreditation demonstrates our deep commitment to operational excellence, and earning the trust of the Canadian public as we seek to advance our vision of a world where everyone, everywhere has access to clean water, decent toilets and hygiene.

WaterAid Canada places accountability at the forefront of our work, upholding the highest standards of practice through our policies which include Gender Equality, Anti-Corruption, Performance Assessment, Non-discrimination and Non-harassment amongst others. We hold full accreditation with WaterAid International and comply with their global policies and practices, undergoing regular compliance reporting and audits as well as our independent external auditors, Marcil Lavallée. Our organizational code of conduct and ethical guidelines include a strong commitment to child Safeguarding to ensure the best interests of our local partners and community members are always our priority.



## INDEPENDENT AUDITOR'S REPORT

To the Board of Directors of  
WaterCan/Eau vive Corporation

### Qualified Opinion

We have audited the financial statements of WaterCan/Eau vive Corporation (the Corporation), which comprise the statement of financial position as at March 31, 2020, and the statements of operations, changes in net assets and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, except for the effects of the matter described in the Basis for Qualified Opinion section of our report, the accompanying financial statements present fairly, in all material respects, the financial position of the Corporation as at March 31, 2020, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

### Basis for Qualified Opinion

WaterCan/Eau vive Corporation derives revenue from donations, the completeness of which is not susceptible to satisfactory audit verification. Accordingly, our audit of these revenues was limited to the amounts recorded in the records of the Corporation. Therefore, we were not able to determine whether any adjustments might be necessary to donations revenue, excess of revenue over expenses, and cash flows from operations for the years ended March 31, 2020 and 2019, current assets as at March 31, 2020 and 2019, and net assets as at March 31, 2020 and 2019 and April 1, 2018. Our audit opinion on the financial statements for the year ended March 31, 2019 was modified accordingly because of the possible effects of this limitation in scope.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Corporation in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified audit opinion.

### Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Corporation's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Corporation or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Corporation's financial reporting process.



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# Summary Financial Statements

## SUMMARY STATEMENT OF CHANGES IN NET ASSETS

(For the year ended March 31, 2020)

	Unrestricted	Reserve Fund	Invested In Capital Assets	2020 Total	2019 Total
	\$	\$	\$	\$	\$
<b>Balance, beginning of year</b>	337,287	250,000	8,932	596,219	434,289
Excess of revenue over expenses	264,513	-	-5,207	259,306	161,930
Invested in capital assets	-5,320	-	5,320	-	-
<b>BALANCE, END OF YEAR</b>	596,480	250,000	9,045	855,525	596,219

## SUMMARY STATEMENT OF OPERATIONS

(For the year ended March 31, 2020)

	2020	2019
	\$	\$
<b>REVENUE</b>		
Global Affairs Canada	1,578,297	2,358,304
Amref Health Africa in Canada	933,646	1,007,178
WaterAid UK	791,931	908,759
One Drop Foundation	362,676	1,088,265
Pathy Family Foundation	165,015	7,255
WaterAid America / Gates Foundation	38,704	46,343
Donations	1,696,812	2,355,449
	5,567,081	7,771,553
<b>EXPENSES</b>		
International program	3,609,541	5,803,247
Public engagement program	381,779	388,580
Fundraising program	1,135,628	1,173,092
Canadian administration	180,827	244,704
	5,307,775	7,609,623
<b>EXCESS OF REVENUE OVER EXPENSES</b>	259,306	161,930

### NOTE TO THE SUMMARY FINANCIAL STATEMENTS, MARCH 31, 2020

#### 1. BASIS OF PRESENTATION

The summary financial statements, prepared from the audited financial statements for the year ended March 31, 2020, only include the statement of financial position as at March 31, 2020, the statement of operations and the statement of changes in net assets for the year then ended. The summary financial statements do not include the statement of cash flows, the accounting policies and additional information used in the complete financial statements prepared in accordance with Canadian accounting standards for not-for-profit organizations. Complete audited financial statements are available upon request.

## SUMMARY STATEMENT OF FINANCIAL POSITION

(March 31, 2020)

	2020	2019
	\$	\$
<b>ASSETS</b>		
<b>Current assets</b>		
Cash	1,799,577	3,432,077
Accounts receivable	25,857	123,791
Advances to projects	61,107	223,037
Grants and contributions receivable	90,060	-
	1,976,601	3,778,905
<b>Capital assets</b>	9,045	8,932
	1,985,646	3,787,837
<b>LIABILITIES AND NET ASSETS</b>		
<b>Current liabilities</b>		
Accounts payable and accrued liabilities	292,432	279,531
Due to projects	266,575	1,266,093
Deferred grants, contributions and donations	571,114	1,645,994
	1,130,121	3,191,618
<b>Net assets</b>		
Unrestricted	596,480	337,287
Internal Restrictions		
Reserve Fund	250,000	250,000
Invested in Capital Assets	9,045	8,932
	855,525	596,219
	1,985,646	3,787,837



WaterAid is a registered Canadian charity.  
Charity registration # 119288934 RR0001  
Company number: 11928 8934 RP0001

**CONTACT US**

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