WaterAid Tanzania
Organization Profile

GLOBALLY

We are among the leading international water and sanitation organization in the world recommended by experts.
Since 1981, WaterAid has reached

28.5 million
people with clean and safe water

29 million
with improved sanitation

27.8 million
with good hygiene
WaterAid places special emphasis on innovative, sustainable solutions that help communities prosper in the long term. Since then, WaterAid is working in partnership towards a shared vision of clean water, decent toilets and good hygiene for everyone, everywhere. Over the past four decades, it is incredible to see how WaterAid have grown from being a small engineering focused on UK charity to the global the organisation now, operating in 28 countries.

**OUR MISSION**

To transforms lives by improving access to clean water, hygiene and sanitation in the world’s vulnerable communities.

**OUR VISION**

A world where everyone, everywhere has sustainable and safe water, sanitation and hygiene.

---

**OUR VIEW IN WASH GLOBALLY**

**WATER**

1 in 10 people don’t have clean water. WaterAid is working together with communities and other key stakeholders to find the best and lasting solutions to unlock their potential and break free from poverty by supporting them to access safe water and improved sanitation. Water infrastructures means people can access clean, running water in 365 days a year and everyone, everywhere should have that.

**SANITATION**

1 in 16 people don’t have a reliable toilet of their own. WaterAid Tanzania is working with communities and other key stakeholders to build a local workforce that can install and maintain toilets. Toilets matter for personal health more than you could think. Sanitation is fundamental for the dignity and health of a community.

**HYGIENE**

Good hygiene and handwashing are few of the most effective ways of improving global health. That’s why WaterAid is always supporting and promoting hygiene programs. Hygiene is the final piece of the puzzle but helps people to stay healthier, preventing spread of diseases and allows people flourishment.

---

Clean water. Decent toilets. Good hygiene

---

WaterAid Tanzania Profile
In Tanzania, **over half** of all healthcare facilities (HCFs), lack piped water supply and only 30% have access to sanitation.

Water access in urban areas by **86%** and **72.3%** in people living in rural areas

Access to improved toilets at the household level is **66%**

Poor sanitation and hygiene practices contribute to a high incidence of diarrhoea – one of the biggest causes of death in children under five in Tanzania.

Droughts and climate change have not only caused issues with access to clean water, but it also has the potential to increase the cost of domestic water supply. Equally, floods have led to the collapse of water and sanitation supply infrastructure, putting the most vulnerable communities at risk.

WaterAid operates in Tanzania since 1983 under the name "WaterAid Tanzania,"(WAT) which is registered as a Non-Governmental Organization (N.G.O.) in the United Republic of Tanzania. It works as a Country Programme (CP) and a functional office of WaterAid U.K. within the East African Region. Since 1983, WaterAid Tanzania has contributed to increasing access to water, sanitation and hygiene (WASH) services across the country, working closely with the Government, civil society organisations and other international NGOs. Over the years, WaterAid Tanzania focused on delivering basic water and sanitation services to communities but since 2016 it has shifted to increase emphasis in the major roles of facilitating institutional capacity building, influencing as a knowledge broker, and as a catalyst bringing together different sectors and partnerships to achieve access to WASH. WaterAid Tanzania embeds key development principles aimed at promoting sustainable services in the country, intergrating WASH with other areas of development at the sub-national to the national level, addressing inequalities in accessing WASH services in the country, ensuring solutions are climate-resilient at the subnational to the national level, sustainable improving positive hygiene behaviours in the country and ensuring that women, girls and other vulnerable populations are mainstreamed into receiving services and are part of the decision-making processes all over the country, especially in the hard to reach areas.
Our New Country Strategy Program (CSP) is closely aligned with the Government of Tanzania’s strategies including the Water Sector Development Programme (WSDPIII), National Vision 2025 and the NDPII whereby is aiming to unblock critical challenges in the water and sanitation sector for both rural and urban areas.

Our approach is focused on achieving sustainable impact, working through and with government systems and institutions and applying a human-rights- based approach for the recognition of WASH as a human rights and focus on strengthening voices within civil society.

WAT uses evidence-based approaches to improve people’s lives through WASH. This offers WaterAid a privileged position to technically support a comprehensive advancement of the WASH sector.

Basing on our country situational analysis and our experience in the sector, WAT has its strategic focus on reducing inequalities that plague the WASH sector in Tanzania.

Our practical approach is combined with ability to be adaptive and flexible to change. WAT focuses on achieving value for money, using our knowledge of context, national and international and broader services to maximize economy, efficiency, effectiveness and equity.

WaterAid has multi-disciplinary team with technical capabilities in water and sanitation engineering, public health and hygiene behaviour science programming to support the design and implementation of sustainable programmes tailored to the technological, socio-economic and capacity needs of communities while adhering to the Global and institutions’ standards.

Building on past gains, WAT plays an active role in working with the Government to formulate national level WASH policies and strategies. WAT also ensure that it shares its knowledge and expertise with the rest of the WASH sector, so that together we reach everyone everywhere.

**Our Allignment with Global and National Goals**

**GLOBAL**

**SDG 6: CLEAN WATER AND SANITATION**

- Attain sustainable, inclusive WASH Services in targeted geographic areas for wider change and safe
- Prioritize WASH across the health sector to improve Public Health
- Tanzania development Vision 2025
- Water Sector Development Programme (WSDP)
- National Strategy for Accelerating Sanitation and Hygiene for all (NSASH)
- SDG 3: Good Health & Wellbeing
- SDG 4: Quality Education
- SDG 5: Gender Equality
- SDG 11: Sustainable Cities and Communities
- Health Sector Strategic Plan V
- Education Sector Development Plans (ESDP)
- National Strategy for Gender Development (NSGD) Etc.
Our Country Programme Strategy 2023-2028

A country where everyone, everywhere has sustainable and safe water, sanitation and hygiene

By 2028, 3 million people with sustainable and safe WASH

Our core approach: Systems Strengthening

Influencing

Aims

Prioritize WASH across the health sector to improve Public Health

Empower & support

Gender Equality

Research & Learning

Innovative Modeling

Partnerships & alliances

Attain sustainable, inclusive and safe WASH Services in targeted geographic areas for wider

Local – Subnational – National
OUR STRATEGIC APPROACHES 2023-2028

The country programme uses system strengthening as a core approach for addressing WASH challenges with adaptive programming considerations. We balance our work on modelling innovations in climate-resilient WASH services, research, and learning, building partnerships and alliances, influencing, gender equality, and empowering and supporting the CSOs. We have a strong record of generating evidence and learning that support implementing innovative and sustainable programs enabling access to WASH for marginalized people. We have established strategic working partnerships with Government agencies, research, and academic institutions, to build innovative WASH facilities that availed learning directly from our programmes and informed wider change in service delivery and behavior change.

Innovative modelling services

These are clear examples of how WaterAid Tanzania has contributed to more robust systems for the WASH sector in Tanzania, by keeping ahead of other WASH actors in innovating and testing viable WASH technologies and approaches for sustainable services. WAT remains a trusted partner in spearheading WASH technology and innovations for the effective and efficient delivery of WASH services and behaviour change. Our work will continue to focus on delivering infrastructures that safeguard the needs of marginalized groups such as women, girls, and young people both in public institutions and the community at large.

Research and Learning

The research includes those generated from our implementation to inform learning for scaling up and those developed for investment cases and influencing. Our approach enables cross-learning, ownership of results, translation into policies and programming, and sustainability. This includes linking and learning with CBOs and NGOs for knowledge sharing and the adoption of workable solutions.
Partnership and Alliances:

We look ahead to sustain the working relationships with the government and its agencies and strengthen the leveraging of partnerships with INGOs, CBOs, and CSOs. CSOs and CBOs will be engaged as the delivery arms for the systems strengthening, and infrastructure development, as enablers to fast-track the universal access targets. We will continue to leverage the advantages and learning of working with the private sector to scale up and broaden the gains from the private sector to drive the WASH agenda forward. We will partner with a gender-based organizations, to bring the lessons and approaches on board during the programme development, implementation, and monitoring.

Empower and Support CSOs:

We support initiatives that track the sector’s progress and mobilize citizens to speak out for their rights to inclusive WASH services in the targeted HCFs, schools, and community. Initiatives in this effort engage women, girls, and youth, to enhance their capacity on demanding their rights.

Influencing

We engage with key sector actors with evidence to trigger discussions in the National forums, events, and dialogues, to address WASH delivery bottlenecks at the National and Subnational level. Our work focuses on influencing the realization of the target of the already existing commitments in the sector to account for what we promise to deliver. We also influence the scale- up of cost-effective problem-solving innovations, supported with communication for visibility and marketing shall accompany this new strategy.

Gender equality:

We integrate gender and women's rights issues in our programming, conduct analysis assessments of the impacts of lack of WASH on gender equality focusing on women, girls, and young people in the project locations, and respond to the identified priority needs. Improved WASH services gives women more time to do more economic activities, and participate in leadership and decision-making. We advance gender equality in WASH in the long term through changes in norms and systems and actively take a do-no-harm approach through our implementation of gender-responsive WASH.
OUR ACHIEVEMENTS

8.5 million people reached with clean water, sanitation and hygiene services

- Improved access to affordable wastewater management system for the unplanned urban locations.
- Improved access to safe water through technology innovation and efficient management systems.
- Proper WASH services and systems in Healthcare facilities to facilitate better health services with dignity.
- Development and Marketing WASH Business products in collaboration with Microfinance institutions and entrepreneurs.
- Successful hand hygiene campaigns reaching the mass with hand hygiene messages across Tanzania.
- Proper WASH services in with establishments of WASH clubs in schools.
- Improved access to transparent management of water supply schemes, provision of water 24/7 water services.
- Provision of mass handwashing facilities in public spaces to improve hand hygiene along with supporting the National Mass handwashing guideline.
- Improved access to affordable wastewater management system for the unplanned urban locations.
Like most women, I spent a lot of time looking for water, but now, as a baker I am very confident with the water I use in my baking business.

I would like the whole world to know that our facility is now in good condition because of the water infrastructure. We invite everyone to learn here about the quality of our facility. But even for us, the water availability now keeps us safe because we are immune to diseases and even protect the community. It is our pleasure to provide services to the community. Imagine a situation where the service provider is sick due to lack of water, who will serve the patients?

As a caregiver I enjoy doing my work now. I’ve enough time to serve the patients with dignity. Kharumwa health centre is clean, there is a place to wash my hands with running water! I can now adhere to the patient care protocol in serving sick people.

We used to go to fetch water like two kilometers from here so the time that we were supposed to be in the class we wasted it searching for water. Now that this water project is here, we have been safe and fetching water here in school without any problem.

What a change! I used to walk for over an hour at 6 a.m. to fetch water at a nearby village. I had to do this twice a day to get enough water to prepare food for my family. Now that water is readily available, I have started preparing a vegetable garden outside my house.

My job as a frogman was very risky. The worst was during rainy season as it is when demand is the highest, but the conditions to pit emptying are very dangerous. I remember incidences like the collapsing of the diversion pits while my friends were in and friends slipping and falling into a latrine pit. I have now been working with UMAWA and we work in safe and hygienic conditions, and I get a regular salary. I thank God for this project.
Regions with our footprints

Existing WaterAid office

Capital