



Volunteering with WaterAid at UK festivals in 2018

WaterAid has some exciting volunteering opportunities this year at multiple UK festivals!

All our festival activities onsite are based on our work in safe water, sanitation and hygiene, so they help us raise awareness of these global issues as well as vital funds.

Do you have what it takes?

We're looking for a team of amazing volunteers who are hard-working, enthusiastic and full of energy! Our volunteers work come rain or shine to deliver vital services at UK festivals, helping to give festivalgoers the best experience onsite, whilst raising awareness and funds to support WaterAid's mission - to make safe water, decent toilets and good hygiene normal for everyone, everywhere by 2030!

We're looking for people to join the team who are prepared to get stuck in - cleaning toilets or showers, litter-picking and to chatting to the public all with a smile on their face!

Whatever team you're in, you'll need to be prepared to **talk to people** about our work and encourage them to support WaterAid.



Festivals and Volunteer Roles

This summer we'll have around 120 volunteer places available across the following five festivals:

Camp Bestival, Lulworth Estate, Dorset
Thursday 26 – Sunday 29 July 2018

Bestival, Lulworth Estate, Dorset
Thursday 2 – Sunday 5 August 2018

Green Man, Brecon Beacons, South Wales
Thursday 16 – Sunday 19 August 2018

Shambala, Northamptonshire
Thursday 23 – Sunday 26 August 2018

Festival No.6, Portmeirion, North Wales
Thursday 6 – Sunday 9 September 2018

Our **shifts run from Thursday morning through until Monday morning** (most of them finish Sunday evening), so **you need to camp onsite and be available for your shifts during this time**. You can arrive onsite from Wednesday evening with prior agreement from the WaterAid festivals team. You can stay onsite until Monday morning or leave after your last shift if this is on a Sunday. There are no overnight shifts, and rotas are confirmed with volunteers before the festival. On the application form you will be asked about when you can arrive/leave.

If your application is successful, you'll be assigned one of the following roles which you'll undertake throughout the festival. If you are offered a place at more than one festival, you may be carrying out a different role at each of the festivals.

Please read the descriptions below carefully, as you will need to state which roles you'd be prepared to do on your application form. It's **really important that on your application you only say yes to roles you are prepared to carry out onsite**. We try our best to put you in a team with your friends/partner/family members, and there is a space on the application form to let us know who they are.



Good Loos

This year we will be bringing a new, unique toilet experience to UK festivals. Providing environmentally friendly, sustainable and memorable compost toilets complete with a chill out area with mirrors and sofas. We will need enthusiastic volunteers who are up for the challenge of keeping the Good Loos the cleanest toilets on site! You will also be taking donations from festival-goers in exchange for using the loos, and talking about WaterAid and the importance of clean water, decent sanitation and good hygiene.

Available at all five festivals listed.

Eco Shower Cleaning

We have another exciting new activity this year which we'll be delivering at Green Man Festival. Our Eco Shower Cleaning volunteers will be helping to keep the showers clean and tidy. We'll need enthusiastic volunteers who ready to get stuck in and keep the showers sparkling and clean!

Available at Green Man only.



Litter Picking/Recycling

We will be taking along a team of litter pickers to be part of the festival's recycling team. Armed with gloves and bin bags, you'll be helping keep the festival site tidy and ensuring as much as possible is recycled. Shifts can be early morning, so we will need volunteers who aren't afraid to get up early and get stuck in!

Available at Camp Bestival and Bestival.

Camping

All WaterAid volunteers must camp in the area specified by WaterAid, which is restricted to festival crew, with access to taps and toilets. All WaterAid volunteers need to provide their own tents and camping equipment. As space at the campsite is limited, we ask that volunteers bring as small a tent as you can manage with, or share a bigger tent with other WaterAid volunteers (i.e. 2 people in a 4 person tent) – we want to make sure all our volunteers have enough space for their tent!

Gazebos and live-in vehicles are not permitted.

Food

WaterAid volunteers will either be provided with vouchers to use at the crew café, or an expense allowance towards a meal on the days you have a shift at the festival(s). We will confirm the individual arrangements for food and expenses with you for each festival you volunteer at.

Our commitment to confirmed volunteers

Please see the volunteer agreement for full details.

- **Entry to the specified 2018 festival(s)** as a WaterAid volunteer!
- **E-mail updates** before the festival(s) so you're ready and prepared, and after the festival until the post-festival processes are completed.
- **Training** about WaterAid's work and the role you will undertake at the festival.
- **WaterAid t-shirts** to be worn on shifts.
- **A contribution towards your travel expenses** towards your travel to and from the festival(s). Further details will be confirmed when we send out volunteer place offer, as this may vary between festivals. If you wish to claim this, you will be able to do so after the festival(s) providing receipts where necessary.
- **Secure camping** in a crew only area (we can't take any responsibility for your possessions though so please don't bring anything valuable).
- **Food vouchers** to use at the crew café **or an expense allowance for food** on the days you have a shift at the festival(s).
- **Support onsite at the festival(s) from the WaterAid staff team.**
- **A fun and worthwhile experience** - You will get a chance to meet like-minded people and work alongside friendly and passionate WaterAid staff and volunteers, helping us transform lives in the world's poorest communities.
- An **opportunity to feedback** on your experience after the festival(s).
- **Reimbursement of your £50 deposit after the festival(s)** via BACS (bank transfer), providing you adhere to the volunteer agreement, and inform WaterAid you would like your deposit back by 30 days after the festival as detailed in the Deposit Terms & Conditions.

Your commitment to WaterAid

Please see the volunteer agreement for full details.

Being a WaterAid festival volunteer is a great experience, but it is much more than just attending a festival. It is also hard work and requires commitment, positivity and lots of energy! You will be required to:

- **Read and adhere to the full volunteer agreement and deposit terms and conditions.**
- **Camp onsite for the duration of the festival, and be available for a shift on all of the specified days** for the festivals at which you accept a place. Specified dates for each festival are available in this pack and on the application form.

- **Have agreed with your employer that you will take holiday for this period, or your employer is donating your time to WaterAid.**
- **Pay a £50 refundable deposit through the WaterAid website when accepting your place offer (not on application).**
- **Complete pre-festival training online before attending your first festival.**
- **Inform WaterAid no later than 30 days prior to your arrival at the festival(s) if due to unavoidable circumstances you are unable to attend the festival having already committed to volunteer.**
- **Provide details of two emergency contacts who won't be attending the festival, and give consent for them to be contacted if necessary.**
- **Declare any relevant pre-existing medical conditions or injuries to WaterAid as soon as you are aware of them, and inform WaterAid if this may affect your ability to carry out the role you have been assigned.**
- **Work the times allocated to you – approximately six hours a day up to a total of 24 hours – even if they clash with your favourite bands!**
- **Turn up for your shifts in a fit state to represent WaterAid to members of the public, and undertake any of the tasks specified for the role you accept.**
- **Camp in a designated WaterAid camping area (these areas are restricted to crew only).**
- **Provide your own tent and camping equipment.**
- **Not drink alcohol while on duty or before any of your shifts.**
- **Not use recreational drugs at any time at the festival, and understand this will be dealt with very seriously by WaterAid and the festival management.**
- **Learn about WaterAid's work and arrive at the festival fully prepared to talk to people about it (information will be given in training and prior to the festival).**

Pre-Festival Training

All volunteers will be required to undertake training before attending their first festival with WaterAid this summer. We want to make sure that you go onsite feeling confident, prepared and part of a passionate and committed team. Training will be completed online. Our Festivals team will be on hand to support you with this and answer any questions or discuss areas of our work or your role in more detail. If you think you may have any difficulties completing training online, please contact us at festivals@wateraid.org / 020 7793 4594 when applying to discuss this with us.

Please note; **your place will be withdrawn if you do not complete training on time.**

The training is a great opportunity for you to learn more about WaterAid, and the role you will be carrying out onsite. We hope it will give you a chance to:

- Understand more about WaterAid and our festival activities.
- Understand your role at the festival.
- Feel inspired to talk about WaterAid's work.
- Be prepared for arriving onsite.
- Know what to do in an emergency.

Refundable Deposit

If you're offered a volunteer place this year, you'll need to pay a refundable deposit of £50 online when accepting your volunteer place (not on application). If you are offered a place at more than one festival, you will need to carry out this process for each place you accept.

Volunteers who adhere to the volunteer agreement will be able to claim their deposit back after each festival, or donate the £50 to WaterAid. You must let us know either way no later than 30 days after the end of each festival. After that date all remaining deposits for that festival will be treated as donations.

Where volunteers do not adhere to the volunteer agreement, WaterAid have the right to keep the deposit after the festival.

For full information please see the 2018 WaterAid Deposit Terms & Conditions.

How to Apply

For your chance to join the 2018 WaterAid festivals team, please complete the application form online at www.wateraid.org/uk/festivals

Applications will be open from **Monday 16 April to 9am Friday 11 May 2018**.

You'll be e-mailed by mid-June to confirm whether you've been successful. If you're offered a place you'll need to complete an online acceptance form, pay a £50 deposit, and complete online training by the dates specified in your offer e-mail.



Further information

For further information please visit www.wateraid.org/uk/festivals

You can contact the WaterAid festivals team on festivals@wateraid.org or our supporter care team on 020 7793 4594