Green Man – PEEQUAL Urinals

2022 Volunteer training guide

This training guide is to give you information on how to carry out your volunteer role onsite. This training guide should be read in conjunction with the WaterAid festival volunteer guide and your Glastonbury guide, both found on the Festival Volunteer Hub.

You will receive onsite training for your role, in the context of your work area. You will be notified of the timing of this training when you sign in with us onsite.

Overview and background

Green Man is introducing female urinals to the festivals for the first time this year and they will be the PEEQUAL urinals who we also worked with at Glastonbury Festival this year. We will have a small team to support PEEQUAL onsite, making sure festival goers know how to use them, managing queues and making sure they stay clean and tidy.

**PEEQUAL** is the UK’s first touch free, free-standing women’s urinal that halves the queues to the women’s loos by providing hygienic urinals that are quick and safe to use.

**Founded by Amber and Hazel**, who found that when working at festivals they had to choose between going to the loo or getting food, as the queues for the women’s toilets were just too long. Driven by curiosity and a restlessness for a product that solves their own problem, they set out to fight the women’s toilet queue.

You can find out more about **PEEQUAL** here

Operational hours:

Thursday – Sunday, midday - midnight

Shifts:

4 x six hour shifts, shift times will rotate each day

Management and supervisors

You will have one Onsite WaterAid Supervisor per shift. They will:

- Deliver a quick briefing to you before you head out on your shifts, and ensure you have the relevant equipment and resources from the campsite.
- Aim to visit all teams working at any one time during their shift
- Support all volunteers on shift, relaying any problems to relevant people, writing down feedback and working with the event’s site team to ensure you have enough stock and materials.

You can contact your supervisor/team leader on shift by phone

**Before your shift:**

- Make sure you have closed toed shoes on, and everything you need for your shift (eg suncreem/water bottle) as you can’t return to campsite during your shift.
- Make sure you have your WaterAid t-shirt on and visible.
• Meet your WaterAid Supervisor 15 minutes before your shift, in the sign-in tent at the WaterAid campsite to sign in and receive a quick briefing before you go out on shift

On your shift: Equipment and materials

• You will have a small cleaning shed in the area which will contain the equipment and materials that you will need to carry out your role.
• This equipment will include:
  o Disinfecntant
  o J cloths
  o Brushes
  o Vinyl gloves
  o Bin bags
  o Litter pickers
• This equipment will be in the cleaning shed and is provided by the festival – please let the onsite management team know if any of these supplies are running low.

On your shift: Volunteer tasks

There are 2 different PEEQUAL urinal blocks onsite, you will be roaming between each block in pairs while on shift, being mindful of the busy areas. We will support this onsite and there will also be a team from PEEQUAL on site who will assisting at the blocks as well. Tasks while on shift could include any of the following:

1. Head to your area for the start of your shift
2. Explain to women visiting the area how to use the PEEQUAL units.
3. Encouraging people to use the units – especially if they are bit unsure
4. Managing the queue
5. Keeping the area tidy and clean to ensure everybody has a lovely experience
6. Ensuring each Peequal pod/unit is cleaned with a mop and cleaning products at least every 30 mins – and that the bins in the area are emptied regularly.

How to use Peequal units:

• Head to an available wedge.
• Face outwards and plant your feet on the foot prints either side of the pedestal.
• Pop a comfortable squat, use the handles for stability if needed.
• Have a wee - no poos please!
• Place loo roll and sanitary items in the bin provided.
• Use the hand sanitizer provided on your way out.

That’s it!

After your shift:

• Make sure you handover to the next team on shift if there is a shift after you
• For health and safety reasons we recommend that all volunteers involved in cleaning loos and toilets return to the campsite to take a shower after their shift.

Health and Safety specific to this role

1. Slips, trips and falls
   • Wear suitable sturdy closed toed footwear
• Use the correct equipment provided for cleaning
• Never work in other areas aside from your designated work space
• Do not leave cleaning materials and equipment unattended
• Report any lack of lighting to your supervisor
• Request anti-slip treatment such as sawdust for spillages
• Regularly take waste bags to the disposal or recycling area so that they do not take up space inside or around the toilets and cause hazards

2. Contact with cleaning chemicals
• All chemicals marked ‘irritant’ are being substituted for eco-friendly products where possible
• Wear gloves provided when taking part in cleaning tasks
• Clothing or gloves soiled with chemicals should be disposed of and new items requested
• Report any health problems that may have come from cleaning (e.g. itchy skin)
• Always wear appropriate clothing on shift – closed toed footwear, trousers or long shorts and WaterAid t-shirts

3. Injuries caused by materials or equipment
• Ask for help when lifting heavy objects such as full waste sacks
• Ensure bins and buckets are not over-filled
• Use long handled mops, brushes and litter pickers to reduce the need to stretch and stoop.

4. Aggravation from campers
• Sometimes we may experience some verbal abuse from campers, particularly if working at a busy area, where there is a long queue or weather conditions have made sites unpleasant.
• Everyone should report any instances of abuse immediately to the nearest member of security and to your team leader or supervisor, who will feed this back to the management team for appropriate action.

5. Extremes of weather
• Shelter when necessary
• Take weather-appropriate clothing to each shift

6. Reputational risk to WaterAid
• Ensure that on shift you are seen to be working hard and if possible, enjoying yourself!
• Do not eat, smoke, or drink alcohol at your work area.
• Report any problems as soon as possible so that we can rectify this and minimize any complaints about WaterAid.