To be accepted onto the 2021 WaterAid festival volunteer team, you must pay a deposit. Please carefully read the following agreement regarding this deposit, along with the Volunteer Agreement.

By applying for a place on the WaterAid festival volunteer team, I understand and agree that:

1. On accepting my volunteer place, I will pay a deposit through the acceptance form on the WaterAid website to confirm my volunteering position with WaterAid.

2. If I accept places at more than one festival in 2021, I will pay £50 per festival at the time of accepting my volunteer role for each festival.

3. I understand that WaterAid has the right to withdraw my volunteering offer(s) based on unsatisfactory references, and in this instance my deposit(s) will be returned to me.

4. My deposit(s) will be held securely in a WaterAid bank account.

5. If I am unable to attend the festival, and notify the festivals team after the deadline given (30 days prior to my arrival day at the festival), I understand that WaterAid have the right to keep my full £50 deposit.*

6. Upon completing my volunteer role at each festival in accordance with the volunteer agreement, I can choose to receive my deposit back or donate all/ part of my deposit to WaterAid.

7. If I do not adhere to the volunteer agreement, WaterAid have the right to keep my deposit after the festival. If I accept volunteering roles at more than one festival with WaterAid, this process stands for each festival.

8. If I choose to have my deposit refunded, I must inform WaterAid of my decision using the deposit refund form provided to me, no later than 30 days after the festival, in order to process my refund.
9. If I accept places at more than one festival, and choose to have my deposit refunded for any/all of these, I must inform WaterAid of my decision on the deposit refund form provided no later than 30 days after each festival I volunteer at.

10. Where applicable, deposits will be refunded by WaterAid into the bank account that I paid my deposit from, within 30 days of WaterAid receiving the deposit refund form.

11. If I have not submitted my deposit refund form to WaterAid by 30 days after the festival I volunteer at, my deposit will be treated as a donation.

12. If a festival is cancelled by the organisers for any reason, including due to COVID-19, I will be entitled to claim my deposit(s) back from WaterAid. WaterAid will be in touch after the festival cancellation with next steps on how to do this.

13. All deposits kept by WaterAid will be used to fund the organisation's charitable objectives, providing clean water and sanitation to the world's poorest people where it is needed most.

14. These terms and conditions are governed by and understood in accordance with English law and you irrevocably accept the exclusive jurisdiction of the English courts in respect of all matters arising in connection with them.

* WaterAid understands that 2021 is an unusual year, with difficult circumstances for many people. The WaterAid festivals team will be here to support you through the process of the event. If you decide you are unable to carry out your volunteer place for personal reasons, and this decision is within the 30 days prior to your festival arrival day, we will be happy in our absolute discretion to still discuss deposit refunds at this point.